Self-regulation in Hong Kong



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Types of Self-regulation

Self-regulation by industry

Self-regulation by individual organisation





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Self-regulation by industry

- trade associations, professional bodies, etc. draft and enforce their own rules, and execute punishment
- a form of entrusting regulatory function to the private sector
- may not require specific external regulator



Self-regulation by individual organisation

- an organisation formulates its own policy, procedures and practice to ensure compliance with the regulation
- the organisation also needs to ensure compliance with the internal policy, procedures and practice by its staff members
- specific external regulator may still be required



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Case study: Self-regulation by the industry



香港報業評議會 ^{有限公司} HONG KONG PRESS COUNCIL



Hong Kong Press Council

Background

- public concerns over intrusion to privacy (especially of the artists and other public figures) by the media
- in 1999, the Law Reform Commission (LRC) proposed the setting up of statutory body to handle media intrusion of privacy
- in 2000, the newspaper sector set up the Hong Kong Press Council to enhance professional standards of the industry
- a self-regulatory body form by the newspaper sector, rather than a statutory body as proposed by the LRC



Hong Kong Press Council

Objectives

- promote ethical standard and self-discipline
- uphold freedom of press
- receive and handle public complaints
- promote public understanding on news media and their roles in society







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Hong Kong Press Council

Directives made by the Press Council may include-

- the newspaper or its editor, publisher, contributor et el be reprimanded
- the newspaper publishes the directive or a summary of the findings of the proceedings
- the newspaper gives a written apology to the complainant (may include publishing the apology in newspaper)



No. of Complaints Handled			
	Hong Kong Press Council	Privacy Commissioner	
2013 - Related to privacy - Related to media - Total	4 (5%) NA 73	NA 27 (1.5%) 1,792	
2014 - Related to privacy - Related to media - Total	3 (5%) NA 60	NA 28 (1.6%) 1,702	
2015 - Related to privacy - Related to media - Total	3 (12%) NA 26	NA 25 (1.3%) 1,971	

The low complaint figures (with majority unsubstantiated) may indicate the effectiveness of self-regulation by the media.

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Self-regulation by individual organisations:

私 隱 管 理 系 統 Privacy Management Programme



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私隱管理系統 Privacy Management Programme

- Initiated by the Hong Kong Privacy Commissioner
- Not a legal requirement
- A strategic framework to assist an organisation in complying with the legal requirements of Personal Data (Privacy) Ordinance
- A paradigm shift... From Compliance to Accountability



From Compliance to Accountability

Paradigm Shift

Compliance approach

- passive
- reactive
- remedial
- problem-based
- handled by compliance team
- minimum legal requirement
- bottom-up

Accountability approach

- active
- proactive
- preventative
- based on customer expectation
- directed by top-management
- reputation building
- top-down

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私隱管理系統 Privacy Management Programme

 Published by the Privacy Commissioner in February 2014:



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Components of a PMP

Part A: Baseline Fundamentals

Three Organisational Commitments			
1. Buy-in from the Top	2. Data Protection Officer	3. Reporting	

Seven Programme Controls			
1. Personal Data Inventory	2. Policies	3. Risk Assessment Tools	
4. Training & Education	5. Breach Handling	6. Data Processor Management	
7. Communication			



Components of a PMP

Part B: Ongoing Assessment and Revision

1. Oversight & Review Plan

2. Assess & Revise Programme Controls where necessary



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The PMP Best Practice Guide does not...

provide a "one-size-fitsall" solution

constitute a legal requirement

provide direct guidance for compliance with specific provisions of the Ordinance

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impose prescriptive obligations

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Instead, the PMP is flexible enough for organisations of any size and nature to adapt to.

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115 entities pledged to implement the PMP





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We will continue promote the PMP, which include: professional workshops, online platform







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Incentivise SMEs to embrace self-regulation





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Thank You!

