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Observations on the GDPR 2018 from Hong Kong's Perspective

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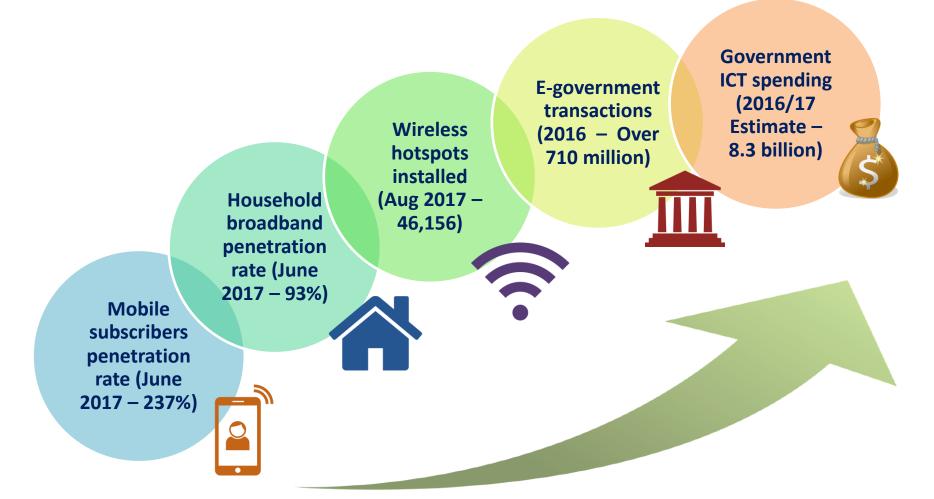
Recent Changes in Data Protection Landscape





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Hong Kong Going Digital



Source: Hong Kong Government Digital 21 Strategy – Statistics and Figures



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Hong Kong – Digital Craze







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Mainland of China – QR Code?





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Social Media





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Facebook Claims 5 Million Monthly Users in Hong Kong



Facebook claims 5 million monthly users in HK

Wednesday, September 28, 2016

Facebook announced it has 5 million monthly active users, of with 4.6 million are mobile monthly According to the company it also has more than 4 million businesses in world that advertise on active users in Hong Kong. Facebook, with more than 70 percent outside of the United States.

Source: The Standard, 28 Sept 2016



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Hong Kong – Smart City







2014 Digital 21 Strategy

- Smart Hong Kong Consultancy Study Report 2017
- The Chief Executive's 2017 Policy Address

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Privacy Issues in the Age of Big Data, Artificial Intelligence & Internet of Things

- Covert Data Collection
- Tracking and Monitoring
- Re-identification
- Profiling
- Cybersecurity...







and Its Impact on Hong Kong

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Background

- Keep abreast with overseas' privacy law developments
- Assess GDPR's impact on businesses (in particular multi-national organisations)
- Comparable legal framework facilitates free flow of information and commercial activities





PCPD identified the following 9 major differences between PDPO and GDPR:

9 Major Differences	
1. Extra-Territorial Application	6. Data Processor Obligations
2. Accountability and Governance	7. New or Enhanced Rights of Data Subjects/Profiling
3. Mandatory Breach Notification	8. Certification/Seals and Personal Data Transferred Outside Jurisdictions
4. Sensitive Personal Data	9. Sanctions
5. Consent	



1. Extra-Territorial Application

EU GDPR	HK PDPO
Data processors or controllers:	Data users who, either alone or
 with an establishment in the EU, 	jointly or in common with other
or	persons, controls the collection,
 established outside the EU, that 	holding, processing or use of the
offer goods or services to	personal data in or from Hong Kong.
individuals in the EU, or monitor	[S.2(1)]
the behaviour of individuals in	
the EU. [Art 3]	

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2. Accountability and Governance

EU GDPR

HK PDPO

Risk-based approach to accountability. Data controllers are required to:

- implement technical and organisational measures to ensure compliance [Art 24];
- adopt data protection by design and by default [Art 25];
- conduct data protection impact assessment for high-risk processing [Art 35]; and
- (for certain types of organisations) designate Data Protection Officers [Art 37].

The accountability principle and the related privacy management tools are not explicitly stated.

The Privacy Commissioner advocates the Privacy Management Programme which manifests the accountability principle. The appointment of data protection officers and the conduct of privacy impact assessment are recommended good practices for achieving accountability.



3. Mandatory Breach Notification



EU GDPR

- Data controllers are required to notify the authority about a data breach without undue delay (exceptions apply).
- Data controllers are required to notify affected data subjects unless exempted. [Arts 33-34]

HK PDPO

• No mandatory requirement. Voluntary breach notification.



4. Sensitive Personal Data

EU GDPR	HK PDPO
• Expand the category of sensitive personal data.	• No distinction between sensitive and non-sensitive personal data.
 Processing of sensitive personal data is allowed only under specific circumstances. [Art 9] 	





5. Consent

	GDPR
LU	UPR

- One of the 6 lawful bases for processing
- Consent must be
 - ✓ freely given, specific and informed; and
 - an unambiguous indication of a data subject's wishes, by statement or by clear affirmative action, which signifies agreement to the processing of his personal data. [Art 4(1)]

HK PDPO

Consent is not a pre-requisite for the collection of personal data, unless the personal data is used for a new purpose. [DPPs 1&3]



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6. Data Processor Obligations

EU GDPR	HK PDPO
 Data processors are imposed with additional obligations, such as: maintaining records of processing, ensuring security of processing, reporting data breaches, designating Data Protection Officers, etc. [Arts 30, 32-33, 37] 	 Data processors are not directly regulated. Data users are required to adopt contractual or other means to ensure data processors comply with data retention and security requirements. [DPPs 2&4]





7. New or Enhanced Rights of Data Subjects / Profiling

EU GDPR	HK PDPO
 Right to erasure of personal data (also known as "right to be forgotten") [Art 17] Right to data portability [Art 20] Right to object to processing (including profiling) [Art 21] "Profiling" is defined as any form of automated processing involving personal data to evaluate certain personal aspects of a natural person [Art 4(4)] Expanded notice requirement for the new or enhanced rights 	 No general right to erasure, but shall not retain personal data for longer than necessary [S.26 & DPP 2(2)] No right to data portability No general right to object to processing (including profiling), but may opt out from direct marketing activities [Ss.35G &35L] and contains provisions regulating data matching procedure [Ss. 30-31]



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8. Certification / Seals and Personal Data Transferred Outside Jurisdictions

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	GDPR

- Explicitly recognises privacy seals and establishes certification mechanism for demonstrating compliance by data controllers and processors. [Art 42]
- Certification as one of the legal bases for cross-border data transfer.

HK PDPO

• No such certification or privacy seals mechanism for demonstrating compliance.

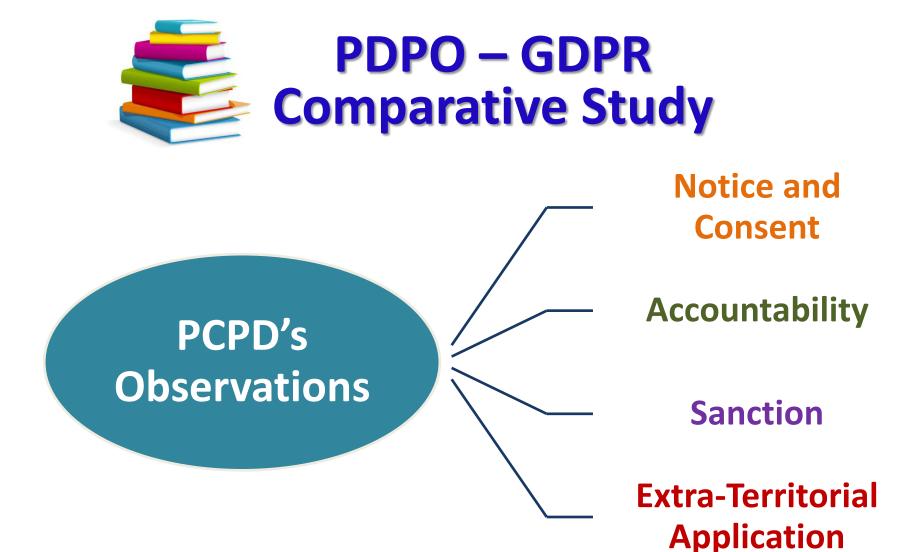


9. Sanctions



EU GDPR	HK PDPO
 Data protection authorities can impose administrative fines on data controllers and processors. [Art 58] 	 The Privacy Commissioner is not empowered to impose administrative fines or penalties.
 Depending on the nature of the breach, the fine could be up to €20million or 4% of the total worldwide annual turnover. [Art 83] 	 The Privacy Commissioner may serve enforcement notices on data users.









- **Balance** with genuine needs for processing data
- Over reliance on consent may impede business activities
- PDPO is principle-based and technology neutral
- Suggest stick to DPP1 & DPP3:
 - DPP1 notice; lawful purpose directly related to a function or activity
 - DPP3 use for new purpose not allowed without prescribed consent



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Observations – Accountability

- Suggest formalising accountability principle (including mandatory DPO regime) under PDPO because it can:
 - give effect to principle-based PDPO by promoting responsible use of data by data users
 - \circ facilitate compliance
 - allow for more flexibility to tackle the challenges brought by ICT, AI, Big Data, etc.
- To mitigate adverse effect on businesses, risk-based approach to accountability can be considered
- PCPD is open-minded as to formalising PIA as it is already a part of PMP



Observations – Sanctions

- Allow PCPD to impose administrative fines would deter non-compliance and bring PDPO in line with overseas data protection laws (e.g. Singapore, UK)
- Some regulators in Hong Kong are also vested with power to order pecuniary penalty, e.g. Monetary Authority, Securities and Futures Commission
- Appropriate check & balance mechanism may allay concerns of over-concentration of powers:
 - i. stipulating criteria for imposing fines
 - ii. prescribing fine limit
 - iii. allowing appeal channel against fine imposed



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Observations – Extra-Territorial Application

- Given rapid ICT developments, data collection and processing nowadays is borderless. Currently, PCPD will resort to cross-border enforcement where appropriate
- Adopting extra-territoriality to PDPO requires consideration of complicated legal issues, practicality of enforcement and consistency with international comity
- PCPD has reservation on making same change to PDPO
- It is still an open question to be clarified by legal precedent as to whether PDPO has extra-territorial effect



Way forward

- Publication of Guidance
- Trainings for data users
- Information exchange and experience sharing on issues and challenges relating to compliance with GDPR
- Strengthen international cooperation









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