

The Hong Kong China Network Security Association AI & Data Privacy Luncheon 2026

Data Privacy in the Age of AI

Ms Fiona LAI

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25 March 2026

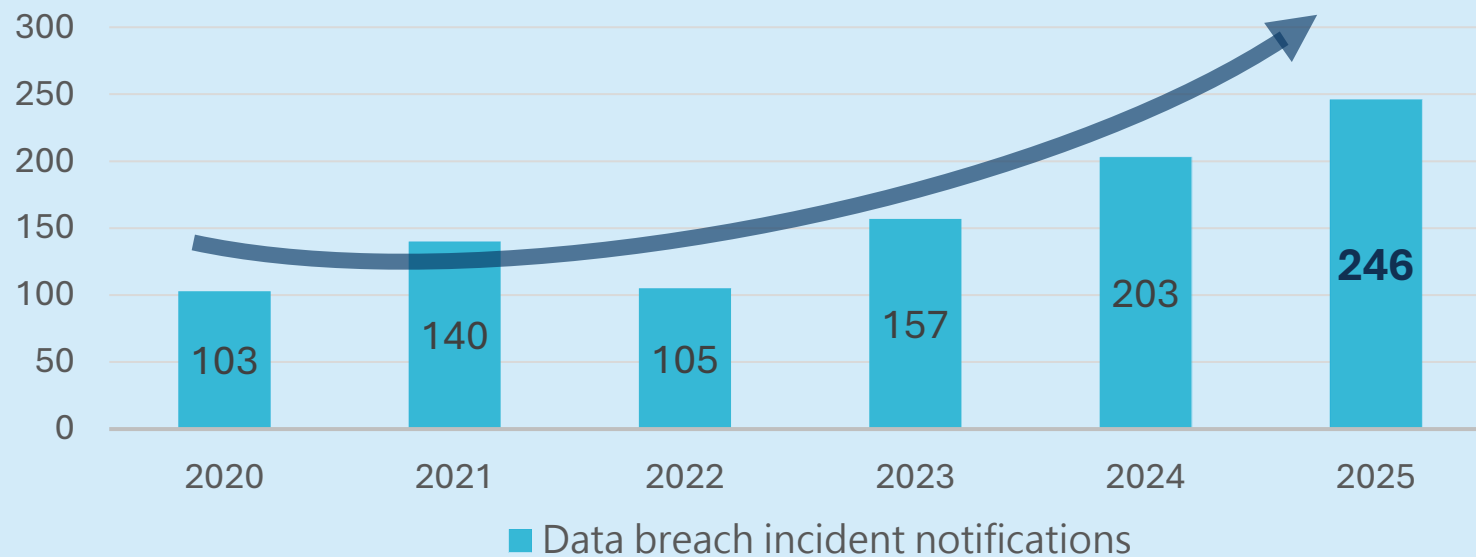
守護私隱 · 改革創新

Protecting Privacy · Embracing Innovation

Rise in Data Breach Notifications



- A total of **246** data breach notifications received in 2025
 - **Over 100% increase** from the 103 incidents reported in 2020



Causes of Data Breach

- 1 Hacking
- 2 Loss of documents or portable devices
- 3 Inadvertent disclosure of personal data by email, post or fax
- 4 Employees' misconduct
- 5 System Misconfiguration
- 6 Others

2

Hong Kong Enterprise Cyber Security Readiness Index

2018 2019 2020 2021 2022 2023 2024

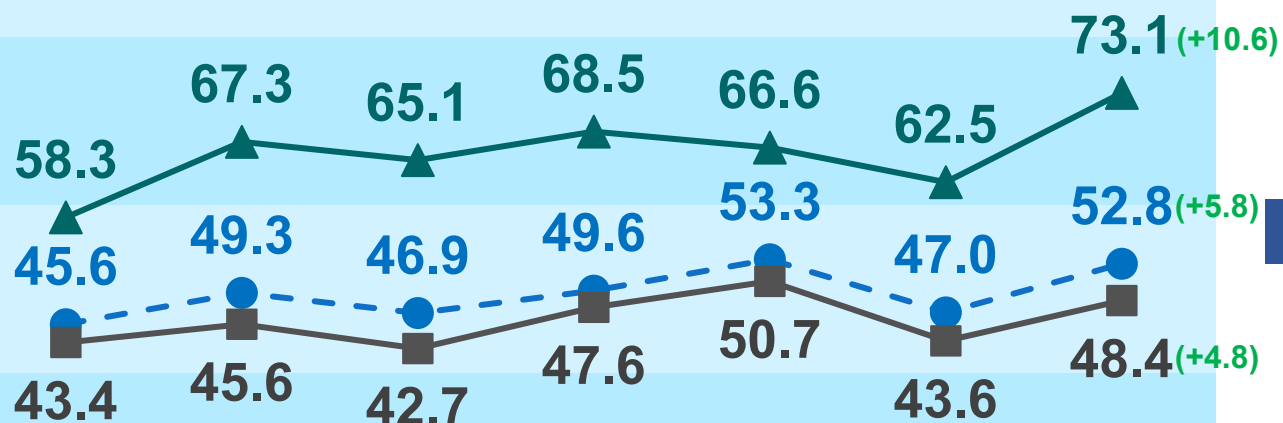
Anticipated

Managed

Basic

Ad-hoc

Unaware



Corporates

Overall



SMEs

Improving Cybersecurity readiness among enterprises

- Overall index rose by 5.8 points to 52.8 points in 2024
- Index for Corporates reached all-time high at 73.1 points

Enterprises took proactive steps to strengthen their cybersecurity

- 53% adopted cybersecurity risk assessments
- 60% conducted regular review on critical IT systems

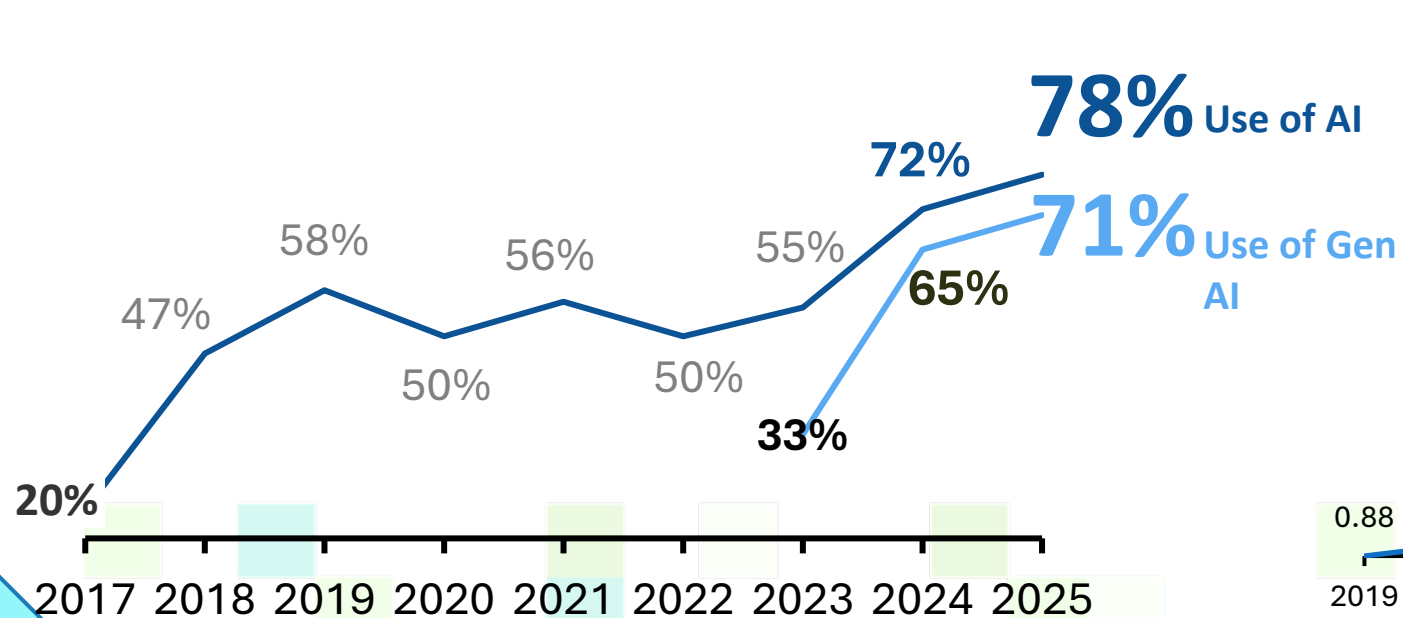
Rise in use of AI

Organisations have used AI more and more – at a rapid rate

Global AI (including gen AI) adoption rate has soared

Organisations that use AI in at least 1 business function

Organisations from >100 countries, 2017-2025

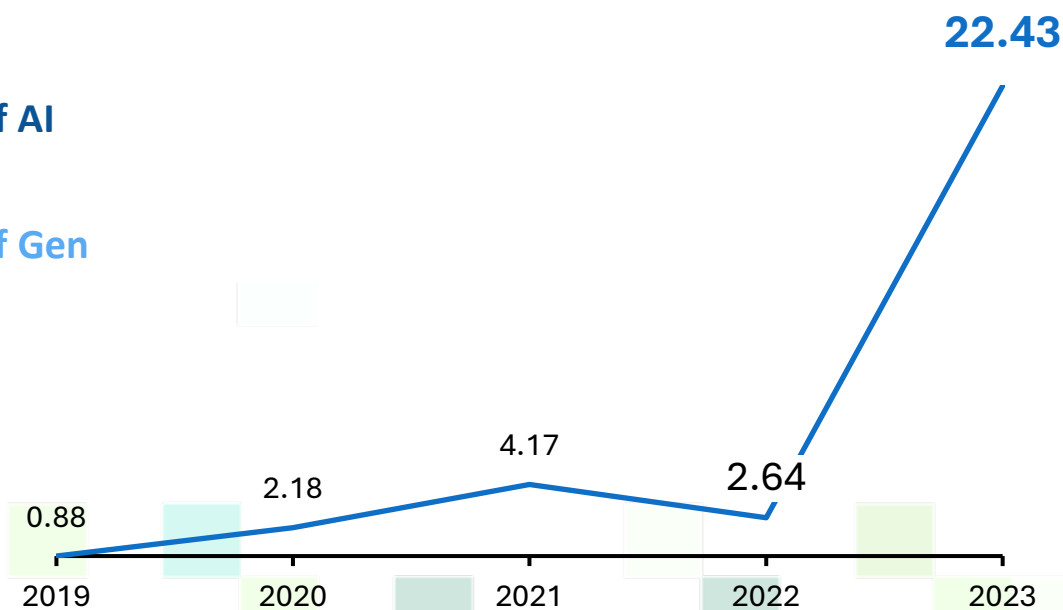


Source: [McKinsey](#)

Global investments in gen AI has surged

Private investment in gen AI

Total investment, US\$ billions (constant 2021 US\$)



Source: [Our World in Data](#)

4

Local Context

Hong Kong embraces AI

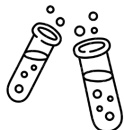
HK is keen to grow its AI industry



AI as a focus of HK's new **industrialisation**



Building an AI **supercomputing centre**



14 research labs under AIR@InnoHK



Access to **mainland and international data** as HK's appeal

Businesses & employees keen to adopt AI

Integration of AI

Survey of 800 local companies, 2025

88%

Employees use AI in day-to-day work

45%

Employers recognise AI platforms for employees to use, yet...

54%

Employers do not have AI governance framework or policy

View towards AI Adoption

92%

Employers plan to introduce AI into workflows in the future

Source: [HKPC](#)

Individuals have used AI in work or life

Use of generative AI

Primary and secondary school students

95%

Have used generative AI before

Source: [The Standard](#)

Risks of AI

Risk

Explanation

Illustration



Data Breach

If users input personal data into AI chatbots, such data may be **transferred to the service providers**, posing a risk of data breaches

An employee at a **Dutch clinic** was found to have entered the highly sensitive **medical data of patients into an AI chatbot** without good reasons, **violating the privacy rights** of the patients



Excessive data collection

AI applications tend to **collect and retain as much data as possible**, which includes personal data

An AI developer reportedly **scraped 300 billion words online** for model training



Use of data

AI developers may use **personal data to train systems** without the data subjects' **knowledge or consent**

A tech company trained AI models with records of **1.6 million patients** without their prior consent or any "opt-out" option



Data accuracy

Even when AI systems contain **outdated or inaccurate personal data**, developers may be **unable to correct or delete it**

An AI chatbot **repeatedly gave the wrong birth date** for a **public figure**, and the developer noted they were **unable to correct the output** by amending the training data

Sources: [AP](#); [Fortune](#); [ICO](#), [BBC](#); [CPO Magazine](#)

Risks of AI

X could face UK ban over deepfakes, minister says

10 January 2026

Share Save

Musk's Grok blocked by Indonesia, Malaysia over sexualized images in world first

UPDATED JAN 13, 2026
By Lex Harvey

Musk's Chatbot Flooded X With Millions of Sexualized Images in Days, New Estimates Show

Over nine days, Elon Musk's Grok chatbot generated and posted 4.4 million images, of which at least 41 percent were sexualized images of women.

Joint Statement on AI-Generated Imagery and the Protection of Privacy

23 February 2026

The co-signatories below are issuing this Joint Statement in response to serious concerns about artificial intelligence (AI) systems that generate realistic images and videos depicting identifiable individuals without their knowledge and consent.

While AI can bring meaningful benefits for individuals and society, recent developments - particularly AI image and video generation integrated into widely accessible social media platforms - have enabled the creation of non-consensual intimate imagery, defamatory depictions, and other harmful content featuring real individuals. We are especially concerned about potential harms to children and other vulnerable groups, such as cyber-bullying and/or exploitation.

Source: [CNN](#); [BBC](#); [The New York Times](#)

China Is Embracing OpenClaw, a New A.I. Agent, and the Government Is Wary

Excitement about A.I. assistant tools is running into growing concerns about the security risks of software that operates autonomously on user's devices.

Listen - 6:34 min

Share full article



People sought help from engineers to install OpenClaw, an open-source A.I. assistant, in China last week. Adek Berry/Agence France-Presse — Getty Images

Source: [The New York Times](#); [Global Times](#)

Chinese authorities warn against misuse of OpenClaw amid rising security risks of unauthorized information leaks; expert urges users to strictly manage access

By Sun Langchen
Published: Mar 03, 2026 01:58 PM



OpenClaw, an open-source AI agent Photo: VCG



PCPD's Guidance

PCPD has published various guidance in response to AI developments

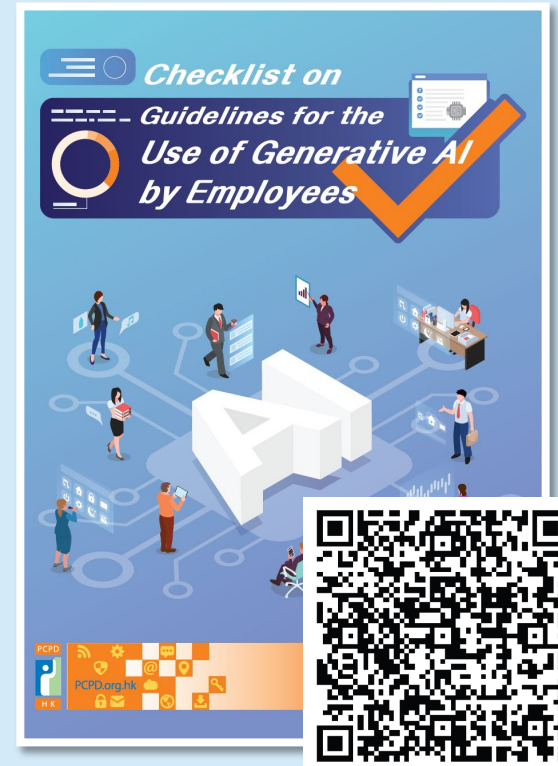
Organisations



Aug 2021



Jun 2024



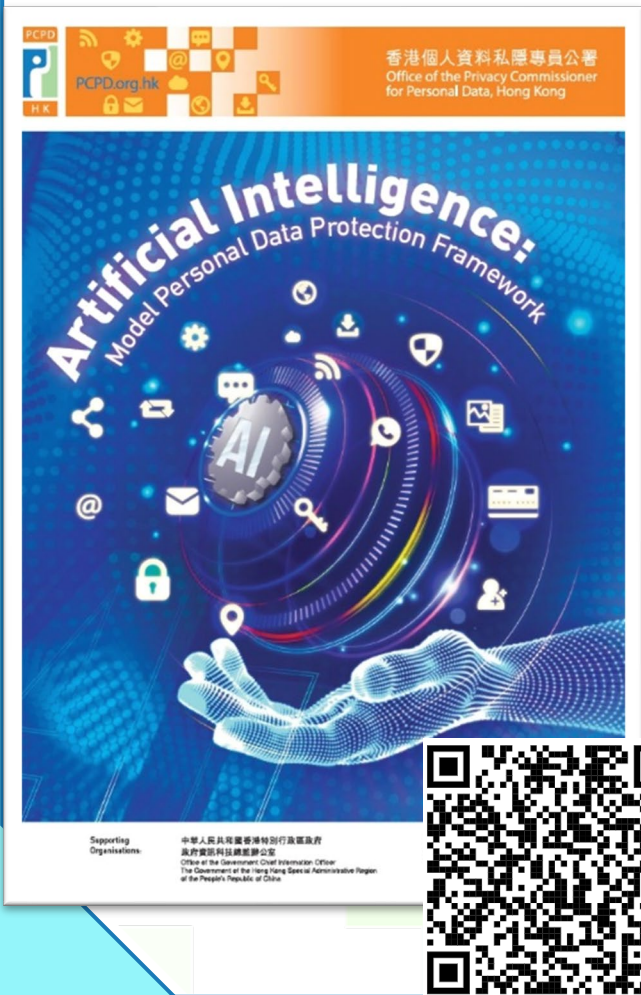
Mar 2025

Public



Sep 2023

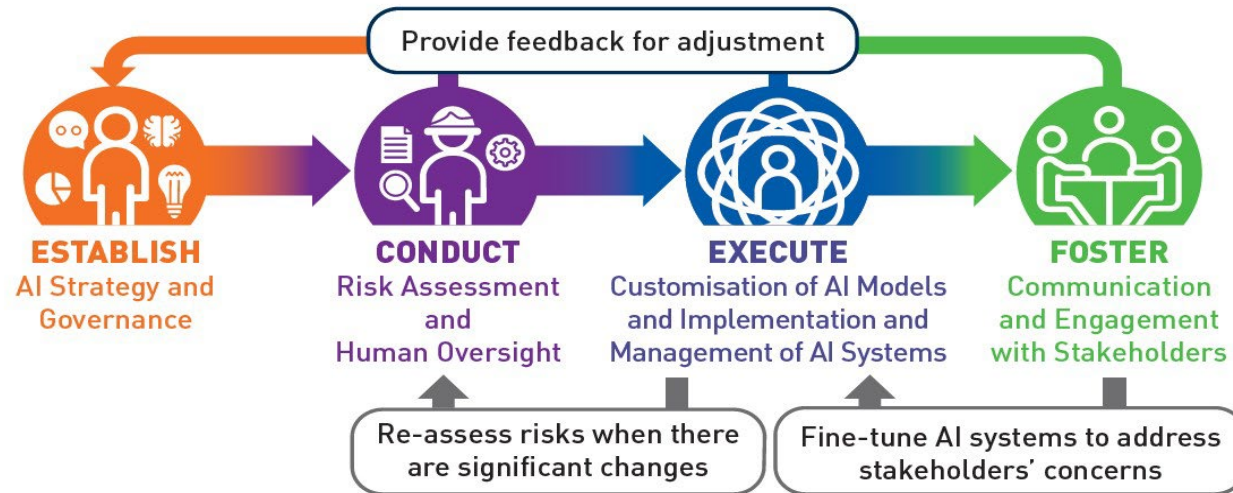
Artificial Intelligence: Model Personal Data Protection Framework



 Issued in June 2024



Provide a set of **recommendations on AI governance and best practices for organisations procuring, implementing and using any type of AI systems, including generative AI, that involve the protection of personal data privacy**



Artificial Intelligence: Model Personal Data Protection Framework



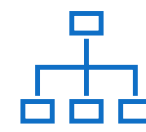
ESTABLISH
AI Strategy and
Governance



AI Strategy



**Governance
Considerations**



**Governance
Structure**



**Training and
Awareness
Raising**

Lower

Risk level of AI system

Higher



CONDUCT
Risk Assessment
and
Human Oversight



Human-out-of-the-loop

AI makes decisions without
human intervention



Human-in-command

Human actors oversee the
operation of AI and intervene
whenever necessary

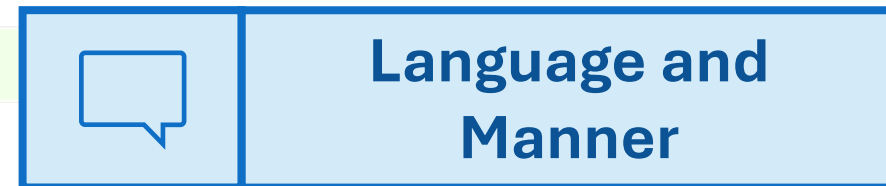
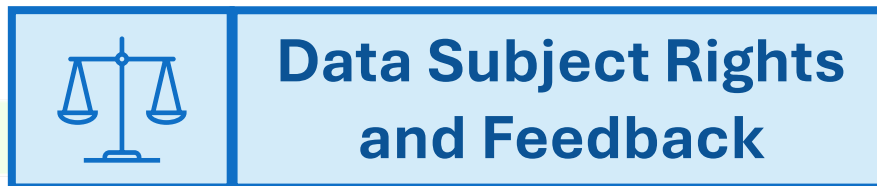
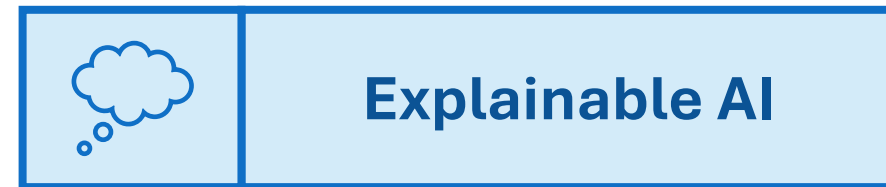
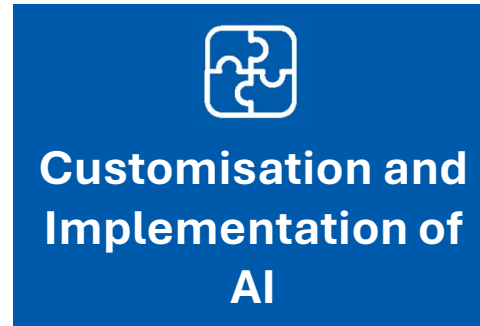
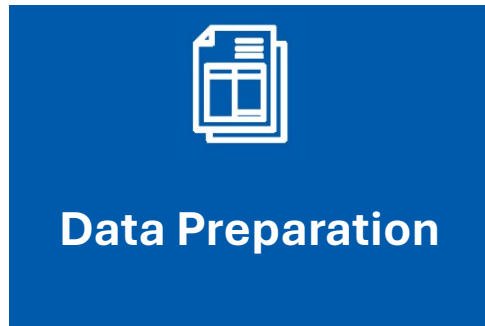


Human-in-the-loop

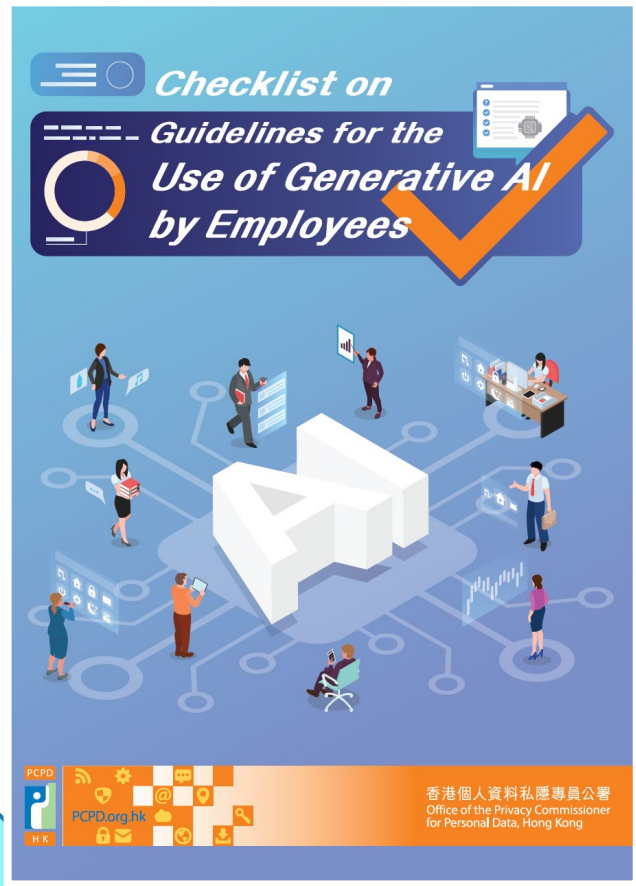
Human actors retain
control in the
decision-making process

10

Artificial Intelligence: Model Personal Data Protection Framework



Checklist on Guidelines for the Use of Generative AI by Employees



Issued in March 2025



Help organisations develop internal policies or guidelines for employees' use of GenAI at work while complying with the requirements of the PDPO



Scope



Protection of Personal Data Privacy



Lawful and Ethical Use and Prevention of Bias



Data Security



Violations of the policies or guidelines

Recommended Coverage of Policies or Guidelines on the Use of Gen AI by Employees – Data security

Permitted devices



Specify **the devices** on which employees are permitted to **access Gen AI tools**

Permitted users



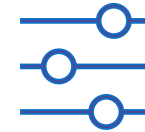
Specify the **permitted employees** of Gen AI tools

User credentials



Require employees to use **unique and strong passwords** along with **multi-factor authentication**

Security settings



Require employees to maintain **stringent security settings**

Response to AI incident and data breach incident



Require employees to **report AI incidents according to the organisation's AI Incident Response Plan**

PCPD



HK



PCPD.org.hk

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守護私隱 · 改革創新 Protecting Privacy · Embracing Innovation



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