

## **Takeaway from PCPD's Meeting with Google on 6 Feb 2017**

- On 6 February 2017, Google's security expert for Chrome, Ms Parisa TABRIZ and Head of Policy for Hong Kong and Taiwan, Ms Jo-Fan YU met with the Privacy Commissioner Mr Stephen Kai-yi Wong to exchange opinions on security issues.
- In the meeting, Parisa gave a presentation on how Chrome provides users with the most secure way to use the Internet and makes the Internet safer. Parisa also shared the following 5 security tips:
  1. Be leery of unsolicited help and freebies. If in doubt, users should verify the source directly or check with a tech savvy friend.
  2. Don't reuse the same password across accounts or share password with anyone. If possible, enable 2-factor authentication on account to avoid sole reliance on password for protection, and use password manager that generates and stores unique and strong passwords.
  3. Don't login on shared computers and verify account security settings.
  4. Be mindful of all software or applications installed on computers and phones.
  5. Keep programs up to date and install security patches.
- The Privacy Commissioner reiterated that it is PCPD's policy to engage in bilateral dialogues with various stakeholders in the community and PCPD welcomes future exchange and collaboration with Google. PC stressed that transparency is the key to obtain informed consent and trust from customers. This would facilitate fair exchange of value between companies and customers and achieve a balance between business interests and privacy protection.
- Parisa acknowledged the importance of transparency in gaining trust from customers and stated that Google have this principle in mind when designing Chrome and other products. Google also welcomed future exchange and collaboration with PCPD.