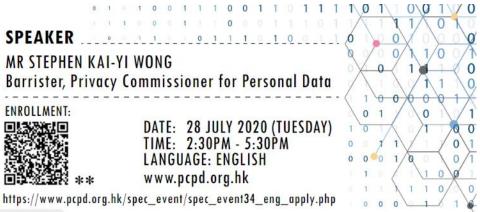


Webinar (Free of Charge) *CPD POINTS: 3

"WORKING OUT FOR THE NEW DATA ECOSYSTEM AND LEGAL FRAMEWORKS"

- · Privacy as a fundamental human right
- Data bombing
- Contraventions, Offences and Exemptions
- Handling data and data breaches
- Recent developments in major jurisdictions
- EU, OECD, USA, New Zealand, Singapore, mainland of China
- Local data law amendments directions





- * This webinar has been recognised by professional bodies as a qualified training course.
- ** This QR Code is provided by the PCPD. It takes you securely to the PCPD website where online registration can be done. You will only be asked to provide your name and email address. No other personal data of yours or others will be collected.

This webinar is for general publicity and education purposes only. During the webinar, no confidential or sensitive information will be transmitted. The PCPD recommends that the most up-to-date applications, anti-virus software and firewalls be installed. Security notes will be provided during online registration.















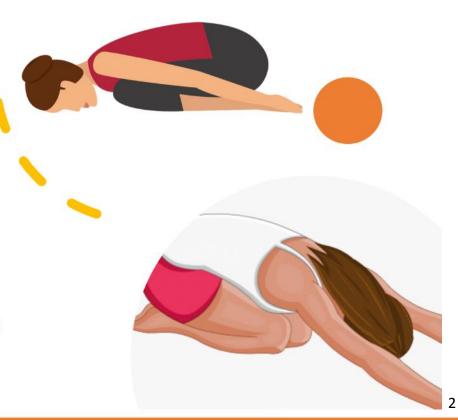


Warm Up

CHILD'S POSE (Balasana)

Benefits include:

- bringing total relaxation
- stretches the lower back and shoulders
- opens the hips
- helps fight insomnia







Data covers everyone of us from cradle to grave







Our sensitive personal data might even be publicly disclosed



Property Lottery Result

Announcement in 1998

中請表數碼	揀懷次序	身份證贴碼/ · 而單量記證號碼
SA0808 SA0809 SA0810 SA0811 SA0812 SA0813 SA0814	00764 00701 00475 00559 00153 00871 00891	0 3) 0 1) 0 1) 1 1) 0 2) 0 3)

Full HKID Card number





Volume of data is growing exponentially

"There were 5 Exabytes of information created between the dawn of civilization through 2003, but that much information is now created every 2 days."

Eric Schmidt, Google, 2010

(Source: World Economic Forum)

(Note: 1 Exabyte = 1 billion Gigabytes)

The proliferation of devices such as PCs and smartphones worldwide, increased Internet access ... has contributed to the doubling of the digital universe within the past two years alone.

IDC, 2012

(Source: DELL Technologies - IDC Digital Universe study)

IDC predicted that the "Global Datasphere" would grow from 33 Zettabytes in 2018 to 175 Zettabytes by 2025.

IDC. 2018

(Source: IDC White Paper "The Digitization of the World From Edge to Core")

(Note: 1 Zettabyte = 1,000 Exabytes = 1 trillion Gigabytes)





Behind the huge value of e-commerce is huge volume of personal data

Sales on 'Double 11 Day' on an e-commerce platform in mainland



2019:

26% increase year-on-year

2018:

29% increase year-on-year

2017: RMB 168.2 billion sales



24:00:00



Value of data is increasing

"Information is the oil of the 21st century, and analytics is the combustion engine."

Peter Sondergaard, Gartner Research, 2011 (Source: Medium.com)

"The world's most valuable resource is no longer oil, but data."

The Economist, 2017 (Source: <u>Economist.com</u>)

"Data is the most valuable asset of Alibaba.

The key objective of Tao Bao is not selling goods, but collecting retail and manufacturing data.

The key objective of Ant Financial is establishing a credit scoring system.

Our logistics operation is not aimed at delivering goods, but aggregating data."

Jack Ma, Alibaba, 2014

(Source: 人民網 (People.com.cn) [Originally in Chinese])





Even beggars may collect your personal data through e-wallets



Source: 中國評論通訊社 (CRNTT.com), 2017





Ubiquitous collection of data has created privacy and human right concerns

"The digital information ecosystem farms people for their attention, ideas and data in exchange for so called 'free' services."

Giovanni Buttarelli, late European Data Protection Supervisor, 2018

(Source: EDPS)





Emergence of AI deepens privacy and human right concerns

"Artificial intelligence challenges traditional notions of consent, purpose and use limitation, transparency and accountability — the pillars upon which international data protection standards rest."

David Kaye, UN Special Rapporteur on the right to freedom of opinion and expression, 2018 (Source: Report to UN General Assembly, August 2018)

"... Al also opens the way for new types of unfair differentiation (some might say discrimination) that escape current laws."

Council of Europe, 2018

(Source: Council of Europe, report on "Discrimination, artificial intelligence, and algorithmic decision-making")





The world has started thinking about data ethics

"Our own information, from the everyday to the deeply personal, is being weaponized against us with military efficiency.

... We don't do it because we have to. We do it because we ought to. "

Tim Cook, Apple, 2018 (Source: 40th ICDPPC, Brussels)

"Only if you think about jobs, inclusiveness, security and privacy will your company be sustainable and welcome in this century. Otherwise, you'd be out."

Jack Ma, Alibaba, 2019

(Source: <u>SCMP</u>)





Data protection law is also responding to technological advancement

GDPR, Recital 6:

"Rapid technological developments and globalisation have brought new challenges for the protection of personal data.

"The scale of the collection and sharing of personal data has increased significantly.

"Technology allows both private companies and public authorities to make use of personal data on an unprecedented scale in order to pursue their activities.

"Technology ... should further facilitate the free flow of personal data ..., while ensuring a high level of the protection of personal data."





Data protection is now an issue in international diplomacy and trade



"The harder issues [of the China-US trade war] are 'industrial espionage, copyrights, ... privacy and security issues.'"

Jim Costa, US Congressman, 2019 Source: Reuters, 25 November 2019

"US ordered closure of Chinese consulate in Houston within 72 hours 'in order to protect American intellectual property and Americans' private information."

Source: <u>CNN</u>, 22 July 2020





Privacy as a Fundamental Human Right

Benefits include:

- · Improves balance and stability in the legs.
- On a metaphysical level, helps one to achieve balance in other aspects of life.
- Strengthens the ligaments and tendon of the feet.
- Strengthens and tones the entire standing leg, up to the buttocks.
- Assists the body in establishing pelvic stability.









Right to be let alone



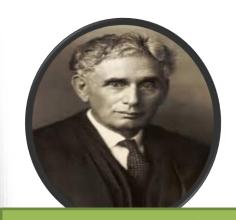
Samuel Warren
An attorney in Boston, USA

1890

Samuel D. Warren Louis D. Brandeis

THE RIGHT TO PRIVACY



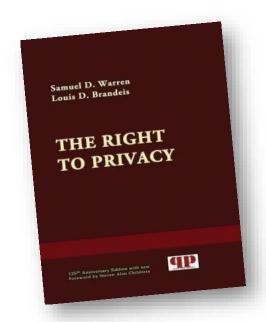


Louis Brandeis An American lawyer; served as a Justice at the US Supreme Court from 1916 to 1939





Significance of "The Right to Privacy" (1890)



- Right to privacy, as a legal concept, was invented
- Defined privacy as the "right to be let alone"
- Created momentum for modern discussions of privacy law



The Universal Declaration of Human Rights

Adopted by the United Nations General Assembly in Paris on 10 December 1948 as a common standard of achievement for all peoples and all nations

1st ag

The first time that countries agreed on a comprehensive statement of inalienable human rights



Dr. Peng-chun Chang from mainland China was a member of the drafting committee



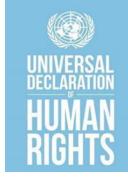
Recognised that
"the inherent dignity and of
the equal and inalienable
rights of all members of the
human family is the
foundation of freedom,
justice and peace in the
world."





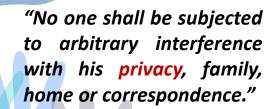
The Declaration is:

- not a treaty;
- not legally binding on countries; <u>but</u>
- widely considered as a part of customary international law.



"All human beings are born free and equal in dignity and rights."

(Article 1)

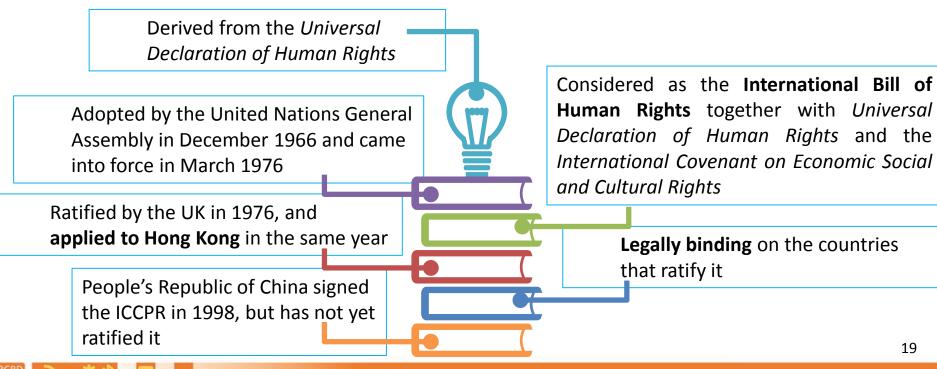


(Article 12)





International Covenant on Civil and Political Rights (ICCPR)





ICCPR Article 17 (1)

"No one shall be subjected to **arbitrary or unlawful interference** with his **privacy**, family, home or correspondence."







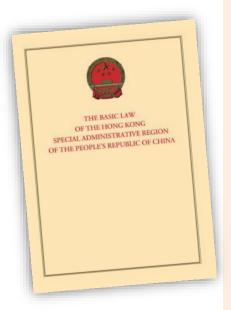
Hong Kong Bill of Rights Ordinance Chapter 383 (BORO)

- Enacted and came into effect in June 1991
- Incorporated the ICCPR into the laws of Hong Kong
- Binds the Government and all public authorities
- Article 14, section 8, Part II of the BORO:

"No one shall be subjected to **arbitrary or unlawful interference** with his **privacy**, family, home or correspondence, nor to unlawful attacks on his honour and reputation." [Cf. ICCPR Article 17(1)]



Basic Law of Hong Kong SAR



- Adopted on in 1990
- Came into effect on 1 July 1997
- **Article 30** provides constitutional guarantee that privacy right is a fundamental human right:

"The freedom and **privacy of communication** of Hong Kong residents shall be protected by law."

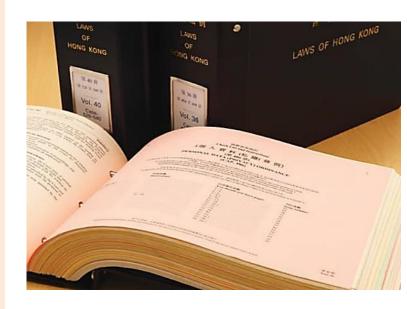
 Article 39 provides that the provisions of the ICCPR shall remain in force and shall be implemented through the laws of the Hong Kong





Personal Data (Privacy) Ordinance Chapter 486 (PDPO)

- Enacted in 1995 and came into effect in December 1996
- With reference to OECD Privacy Guidelines
 1980 and EU Directive 1995
- One of Asia's longest standing comprehensive data protection laws
- Origins in the August 1994 Law Reform Commission Report entitled "Reform of the Law Relating to the Protection of Personal Data"







Reasons for enacting the PDPO

(as per the 1994 Law Reform Commission Report)

Statutory protection of information privacy at that time was scattered and incidental in nature

Article 14 of the BORO provides some broad protection against public sector intrusion on privacy, but not against infringements by the private sector

ICCPR and BORO afford protection only to information upon a person's private life, <u>not</u> all information relating to an identifiable individual

Giving statutory force to internationally agreed data protection principles could:

- > discharge Hong Kong's obligation in human rights protection
- > retain Hong Kong's status as an international trading centre



Privacy right in Hong Kong SAR and the mainland

Hong Kong:

Privacy is firmly established as a fundamental human right by:

- application of **ICCPR** since 1976
- enactment of <u>BORO</u> in 1991 and the PDPO in 1995
- implementation of **Basic Law** in 1997

'Human rights' are "the inherent dignity and ... the equal and inalienable rights of all members of the human family."

They are "the foundation of freedom, justice and peace in the world."

[Source: Universal Declaration of Human Rights]

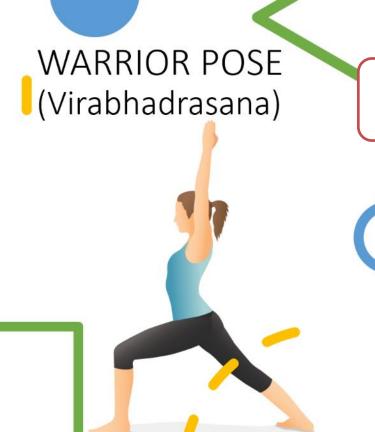
Mainland:

- Privacy right was <u>not recognised</u> in laws <u>until</u> the enactment of the Tort Law (《侵權責任法》) in December 2009
- Privacy right is a <u>civil right</u> (民事權益), on a par with property right, copyright and patent, pursuant to the Tort Law, Article 2
- Privacy right is recognised as a <u>personality right</u> (人格權) for the first time with the enactment of the Civil Code (《民法典》) in May 2020, on a par with the rights to life and health

'Personality rights' are the rights and interests enjoyed by a civil subject as derived from his personality <u>interest</u> (人格權是民事主體對其特定的**人格利益**享有的權利)

[Source: Introduction to the Civil Code by the NPC (全國人民代表大會常務委員會副委員長王 晨, 關於《中華人民共和國民法典(草案)》的說明 (23 May 2020)]





Data Bombing

Benefits include:

- Help calm and steady your mind
- Strengthens shoulders, arms, legs, ankles and back
- Opens hips, chest and lungs
- Improves focus, balance and stability



Evolving Nature of Personal Data

- Privacy / personal data protection laws in most jurisdictions tend to focus on the protection of "personal data" – data that identifies an individual, or renders the person identifiable
- E.g. Personal Data (Privacy) Ordinance defines "personal data" asany data:

"... from which it is practicable for the **identity** of the individual to be directly or indirectly ascertained."





Personal Data - expanding

"Personal data" now incorporates a constantly-expanding array of information under many privacy / personal data protection laws, e.g.-

Location data

- GPS location
- Proximity to Wi-Fi or Bluetooth beacons
- Proximity to nearby mobile network towers

IP address

- Internet protocol address that identifies a computer
- May reveal approximate location of a user

Device identifier

- Unique information identifying a mobile device
- e.g. MAC address, IMEI number



Personal Data – expanding

Internet activity

- Browsing histories
- Search histories

Biometric information

- Facial, fingerprint, iris and retina images
- Gaits
- Genetic or DNA information



- Purchase histories
- Credit histories

Health & medical information

- Medical conditions
- Frequency of visiting doctors
- Contact-tracing information in times of COVID-19 pandemic





Categories of Data

Examples of data in today's data-driven economy:

De-identified / aggregated data

- Identities of the individuals are no longer ascertainable
- Carries inherent risk of re-identification

Generated / derived / observed data

- Not provided by a data subject
- Generated during the use of electronic services
 - internet browsing activity
 - purchasing habits
 - location information

Extent of regulation by privacy laws?



Focus on Protection – not data

The ecosystem of data is widening. There is an increasing blurring of the boundaries between data and personal data.

With increase in the use of connected devices, many types of data are likely to relate to "persons" one way or another.

Instead of a theoretical analysis of whether data is "personal", we should focus on protecting individuals, while facilitating the flow of data.



The Mainland of China's Advantage in Al

The mainland of China has laid out plans to become the global Al leader by 2030.

The National People's Congress Standing Committee has started reviewing a draft Data Security Law.

It aims to promote the use of data while protecting individual privacy.

The mainland of China's advantage in AI is the huge amount of data generated by its more than **900 million internet users**, the world's biggest online population.





Value of Data and Trust

The immense value of data resides not only in the information that it provides, but also in its ability **to train Al systems** – to facilitate machine learning.

To achieve that, a <u>massive volume</u> of data is needed to provide an effective outcome: more data will likely provide better solutions.

For this reason, maintaining trust in the ethical use and sharing of data is of paramount importance. A loss of confidence will erode the quantity and quality of data available.





TRIANGLE POSE (Trikonasana)

Contraventions, Offences and Exemptions

Benefits include:

- Stretches legs, muscles around the knee, ankle joints, hips, groin muscles, hamstrings, calves, shoulders, chest and spine.
- Stimulates function of abdominal organs.
- Relieves stress.
- Improves digestion and constipation.







EU General Data
Protection Regulation
25 May 2018

https://www.marketersgo.com/market/201805/dg2-eu-gdpr-effect/





Data breach incidents



https://securityboulevard.com/2020/04/wappalyzer-reveals-data-breach-after-hacker-disclosed-incident-to-customers/





UK ICO's intention to fine British Airways £183.39m under GDPR



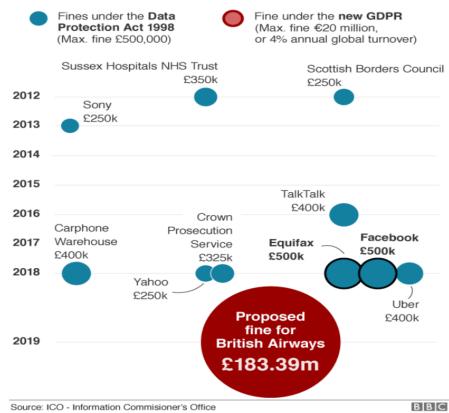
https://www.reflectiz.com/british-airways-magecart-third-party-breach-leads-to-a-230-million-gdpr-fine/





Biggest fines for data breaches

Fines over £250,000



https://blazon.online/privacy/britishairways-faces-record-183m-fine-fordata-breach/



UK ICO also fined CX £500,000, the maximum fine imposed under the UK Data Protection Act 1998







		British Airways	Cathay Pacific	
	ing of ach(es)	2018	2014 - 2018	
	tomers	c. 500,000	c. 9.4 million	
Deta Brea	ails of ach	Failure to secure JavaScript vulnerability leading to diversion of user traffic to a fake website	Multiple failures, including failure to update servers to combat known vulnerability, failure to implement two factor authentication and allowing administrator console to be accessed via the internet	
	rmation promised	Personal details, credit card information, log in details, travel booking information	Personal details, passport numbers, travel booking information travel information	n, historical
Appl Law	licable	Data Protection Act 2018 (UK) (enacting the General Data Protection Regulation (EU) 2016/679)	Data Protection Act 1998 (UK)	
Fine by IC	Levied CO	£183.4m (c. A\$367m)	£500,000 (c. A\$1m)	
PCPD.org.hk	for Personal Data			

More security breach incidents ...

(January 2019) The French Data Protection Authority (CNIL)
 fined Google €50 million for GDPR violations

(Source: https://www.cnil.fr/en/cnils-restricted-committee-imposes-financial-penalty-50-million-euros-against-google-IIc)

 (May 2020) Irish Data Protection Commission fined a state agency €75 million for GDPR breach

(Source: https://www.dataprotection.ie/en/irish-dpc-submits-article-60-draft-decision-inquiry-twitter-international-companys-compliance)



中信銀行洩客戶資料 銀保監會啟立案調查

香港文匯報訊 據中新社報道, 中國銀保監會消費者權益保護局9 日就中信銀行侵害消費者合法權益 一事谁行诵報。诵報稱,該局將按 照相關法律法規,啟動立案調查程 序,嚴格依法依規進行查處。

5月6日,內地脱口秀演員王越池 (藝名「池子」) 在微博上發文 稱,中信銀行上海虹口支行在未經 其授權、未經任何司法機關合法調 查程序的情况下, 將其個人銀行賬 戶交易明細提供給與其發生經濟糾 紛的笑果文化公司,侵犯了個人隱 私。

涉嫌違反商業銀行法

該事件在互聯網上迅速引起關 注。5月7日凌晨,中信銀行發表道 歉信承認洩露客戶信息一事屬實, 稱該行已按制度規定對相關員工予 以處分,並對支行行長予以撤職。

銀保監會消保局通報指出, 2020年3月,中信銀行在未經客 戶本人授權的情況下,向第三方

提供個人銀行賬戶交易明細,違 背為存款人保密的原則,涉嫌違 反《中華人民共和國商業銀行 法》和银保監會關於個人信息保 護的監管規定,嚴重侵害消費者 信息安全權,損害了消費者合法 權益。

通報表示,各銀行保險機構要引 起警示,嚴格按照《中華人民共和 國商業銀行法》《中華人民共和國 保險法》和《中國銀保監會關於銀 行保險機構加強消費者權益保護工 作體制機制建設的指導意見》,認 真執行相關法律法規和監管規定, 依法合規開展經營活動,切實保護 消費者合法權益。

根據《中華人民共和國商業銀行 法》第二十九條規定,商業銀行辦 理個人儲蓄存款業務,應當遵循存 款自願、取款自由、存款有息、為 存款人保密的原則。對個人儲蓄存 款, 商業銀行有權拒絕任何單位或 者個人查詢、凍結、扣劃,但法律 另有規定的除外。

8銀行違規被罰1970萬元

香港文匯報訊 據中新社報 國有六大行在內的8家銀行,處 計160萬元。 罰金額達到1,970萬元 (人民 幣,下同)。

報等違法違規行為,「兩會一 額都達到百萬元級別。 層|境外機構管理履職不到位、 信貸資金被挪用作保證金等原因 不斷加大,市場亂象存量問題 分別收到兩張罰單,合計430萬 持續減少,增量問題得到有效 元。

數據報送亦存在多項違法違規行 為,包括理財產品數量漏報、資 金交易信息漏報嚴重、貿易融資 責任人員3,496人次,罰沒合計 業務漏報等。根據《中華人民共 14.49億元。

和國銀行業監督管理法》第四十 道,中國銀保監會官方網站9日 六條和相關內控管理、審慎經營 一次性掛出9張罰單,涉及包括 規定,銀保監會對其處以罰款合

此外,中國工商銀行、中國建 設銀行、交通銀行、中國郵政儲 其中,中國農業銀行因監管標 蓄銀行等其他四家國有大行亦因 準化數據 (EAST) 系統數據質 不同原因被罰。同時收到罰單的 量及數據報送存在資金交易信息 銀行還有中信銀行、中國光大銀 漏報嚴重、信貸資產轉讓業務漏 行兩家股份制銀行。上述罰單金

近年來,中國金融監管力度 遏制,一批重大非法集資案件 中國銀行上述系統數據質量及 得到嚴厲查處。銀保監會數據 顯示,2019年,全系統共處罰 銀行保險機構2,849家次,處罰





Offences under the PDPO

- Contravention of DPP is not an offence.
- A table summarising the various offences under PDPO and the respective penalties are available on the PCPD's website:

https://www.pcpd.org.hk/misc/files/table2 e.pdf





Offences under the PDPO

Selected offences to cover:-

- (1) Direct marketing offence;
- (2) Offences relating to the Commissioner's investigation powers; and
- (3) Criminal doxxing.





Revised Part 6A as a result of the 2012 amendment ordinance

- Direct marketing activities that are not directed at "specified persons" are <u>outside</u> the scope of the PDPO, e.g.-
 - unsolicited business electronic messages sent to telephones, fax machines or email addresses "without addressing to specific persons by name and person-to-person calls being made to phone numbers randomly generated"
- See the Unsolicited Electronic Messages Ordinance (Cap 593), enforced by the Office of the Communications Authority



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Regulate under the following 5 major aspects:-

- 1) the data user must notify the data subjects of certain prescribed information (sections 35C(2) and 35J(2));
- 2) the notification must be easily understandable and readable (sections 35C(4) and 35J(4));
- 3) the data user must provide a response channel for the data subjects to communicate his consent or indication of "no objection" to the intended use or provision of the data (sections 35C(2) and 35J(2));



- 4) the data user must obtain the relevant data subject's consent or indication of "no objection" before using the data subject's personal data in direct marketing (sections 35E(1) and 35K(1)); and
- 5) the data user must cease using the data subject's personal data in direct marketing without charge if the data subject so requires, i.e. opts out (sections 35F(1), 35G(1) and 35L(1)).



The Commissioner recommends ensuring transparency and explainability as the keys such that it would be a good practice for data users to observe the following principles (which are non-exhaustive):

- Respect data subject's right of self-determination of his own personal data;
- b) Be accountable, open and transparent in the handling of personal data including clearly identifying to the data subject the data user whom the direct marketer represents;





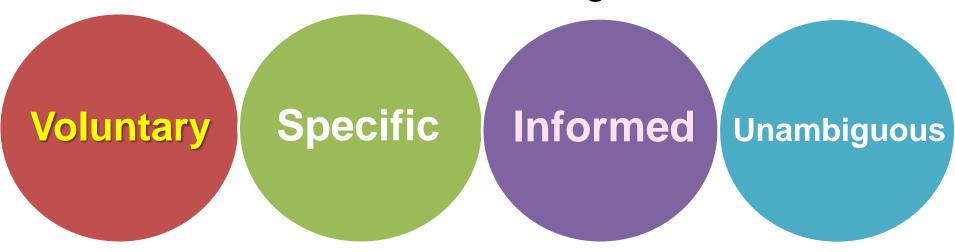
- c) Give individuals an informed choice of deciding whether or not to allow the use of their personal data in direct marketing;
- d) Present information regarding the collection, use or provision of personal data in a manner that is easily understandable and, if in written form, easily readable (e.g. providing information in large prints for the aged and those with impaired vision); and
- e) Honour and update the data subject's request for ceasing the use of his personal data in a professional and timely manner.





Consent Requirement

Article 7 and Recital 32 of GDPR are good references:-







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(ii) Commissioner's Investigation Powers

- Lack of power to conduct search and seizure
- Lack of criminal investigation and prosecution powers
- Section 43 of PDPO:
 - the Commissioner may, for the purposes of any investigation, be furnished with any information, document or thing, from such persons and make such inquiries, as he thinks fit.



(ii) Commissioner's Investigation Powers

- Section 44 of PDPO:
 - To summon any witness for examination, for furnishing any information or production of any document in that witness's possession or control which, in the Commissioner's opinion, may be relevant for the purpose of an investigation.
 - A witness who fails to appear before the Commissioner pursuant to the summons, or who intentionally evades personal service of the summons upon him will be liable to prosecution under section 50B



Section 64 of the PDPO (Offences for disclosing personal data obtained without consent from data users) provides:-

...

- (2) A person commits an offence if—
- (a) the person discloses any personal data of a data subject which was obtained from a data user without the data user's consent; and
 - (b) the disclosure causes psychological harm to the data subject.
- (3) A person who commits an offence under subsection (1) or (2) is liable on conviction to a fine of \$1,000,000\$ and to imprisonment for 5 years.





Around 5,000 doxxing cases since June 2019

Actions taken by the PCPD:

- Approached and written to operators of platforms over 180 times
- Requested removal of over 3,000 links to doxxing posts, 60% of which have been removed
- Investigated and referred over 1,400 cases to the Police





The Commissioner's difficulties ...

- Lack of criminal investigation powers suspected cases of contraventions have to be referred to the Police
- Lack of prosecution power whether prosecutions should be preferred is for the DoJ to evaluate, by taking into account all circumstances of the case, including whether any other criminal offences provided by other ordinances would be more appropriate.





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Relevant Court case:-

- DCCC 164/2020
 - The first case to be charged under section 64(2) (i.e. criminal doxxing)
 - Other charge section 161 of the Crimes Ordinance (i.e. access to computer with criminal or dishonest intent)
 - Substantive hearing scheduled on 7 September 2020





2 Injunction cases:-

- [2019] HKCFI 2773 (HCA 1957 of 2019)
 - Secretary for Justice & Commissioner of Police v Persons unlawfully and wilfully conducting themselves in any of the acts prohibited under paragraph 1(A), (B) or (C) in the indorsement of claim
- [2019] HKCFI 2809 (HCA 2007 of 2019)
 - Secretary for Justice v Persons unlawfully and wilfully conducting themselves in any of the acts prohibited under paragraph 1(a) and (b) in the indorsement of claim and the Internet Society of Hong Kong Limited





• The 1st case:- [2019] HKCFI 2773 (HCA 1957 of 2019)

- Hon Chow J of High Court granted an injunction order on 25 October 2019.
 (amended on 28 Oct, 1 Nov, 8 Nov and 10 Dec 2019).
- On 8 November 2019, Hon Coleman J allowed the application made by the Hong Kong Journalists Association seeking an exemption of the injunction based on "news activity" (in accordance with the definition under section 61 of the PDPO).
- Hon Coleman J allowed the addition of "news activity" exemption.
 - Lawful and proper reporting and freedom of the press, acting as a "watchdog", were important in Hong Kong.
 - The adding of the exemption might also be beneficial in identifying the difference between real journalists performing lawful journalistic activity and fake journalists whose activity would not be expected to be included within the statutory definition of "news activity".



Hysan Development Company Limited v Town Planning Board – Proportionality Test



- Is there a pressing need for such measures?
- Would these measures pursue a legitimate aim?
- Is there a rational connection between these measures and the legitimate purposes?
- Are these measures no more than necessary to achieve the legitimate purposes?
- whether a reasonable balance has been struck between the societal benefits of the encroachment and the inroads made into the constitutionally protected rights of the individual?

(i.e. not imposing an unacceptable harsh burden on the affected individuals?)



Relevant Court case:-

- HCMP 249/2020
 - Contempt of Court contravention of court injunction against doxxing of police officers in [2019] HKCFI 2773
 - Sentenced on 17 June 202028 days of imprisonment, suspended for a year





Difficulties encountered when handling doxxing cases



No criminal investigation and prosecution powers



Difficult to trace the identities of doxxers



Difficult to prove the doxxing materials are obtained from a data user without the data user's consent



Most of the doxxing posts are hosted by overseas social media platforms





Doxxing regulation in other jurisdictions

Major jurisdictions usually do not have specific provision for doxxing in data protection laws

Network Enforcement Act of Germany provides administrative measures to compel social media platforms to remove improper online materials

Harmful Digital Communications Act of New Zealand allows victims of cyberbullying to apply for court order against social media platforms to take down unlawful materials

Singapore amended the *Protection from Harassment Act* in 2019 to prohibit disclosure of identity information with an intent to cause alarm or distress to the target persons or related persons (i.e. doxxing)





Possible ways of tackling doxxing

- Introduce legislative amendments to specifically address doxxing
- Confer on the Commissioner statutory powers to:
 - ✓ Request the removal of doxxing contents from platforms/websites
 - ✓ Carry out criminal investigation and prosecution



International Collaboration

- 41st International Conference of Data Protection and Privacy Commissioners (now renamed the Global Privacy Assembly) in Tirana, Albania in 2019
- In light of the borderless flow and transfer of personal data, the Commissioner joined other members to co-sponsor a resolution on combating violence, hatred and extremist content on social media and on internet. The resolution was passed by the conference.
- Doxxing activities of this kind not only amount to a criminal offence under the PDPO, they also violate data ethics adopted in many other places. It is a total disregard for personal and public interest. It is definitely illegal and is totally unacceptable in our society.



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Exemptions under the PDPO

Part 8 of the PDPO (sections 51A to 63D)

- Section 57 Security
- Section 58 Crimes
- Section 59 Public Health
- Section 60B Legal Proceedings





Exemptions under the PDPO

 Cinepoly Records Co. Ltd. and Others v Hong Kong Broadband Network Ltd and Others [2006] 1 HKLRD 255

"36. The Ordinance creates for the first time in Hong Kong statutory protections of privacy of individuals in relation to personal data. But the protections cannot be absolute. For there are obviously cases where public interest or competing private rights and interests may require such protections to be removed. Thus the Ordinance also creates certain exemptions: see Part 8. The exemptions can basically categorized into (a) public interest exemptions and (b) competing private interests exemptions.





Privacy right is not absolute

Basic Law of HKSAR, PRC

• Article 30: "... **No** department or individual may, on any grounds, **infringe** upon the freedom and privacy of communication of residents **except** that the relevant authorities may inspect communication in accordance with legal procedures to meet the needs of public security or of investigation into criminal offences."

Hong Kong Bill of Right Ordinance (BORO)

• Section 5: "In time of **public emergency** which threatens the life of the nation and the existence of which is officially proclaimed, measures may be taken **derogating** from the Bill of Rights to the **extent strictly required** by the exigencies of the situation, but these measures shall be **taken in accordance** with law."

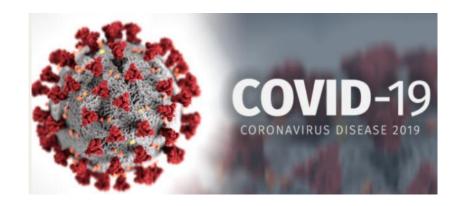
Personal Data (Privacy) Ordinance (PDPO)

- Part 8: **Exemptions**, e.g.
 - Exempted from use limitation (i.e. DPP 3) if application of DPP 3 would be likely to prejudice the specified purposes, such as
 - Section 57: Security of Hong Kong
 - Section 58: Prevention or detection of crimes, etc.
 - Section 60B: Legal proceedings





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- Right to life is a supreme right and a pre-requisite for the enjoyment of all other human rights (Source: Human Rights Committee of the United Nations, November 2018)
- Privacy right is not absolute but subject to restrictions (see Article 4(1) of the ICCPR and section 5 of the BORO)





https://fscluster.org/coronavirus

Exemption: News Activity

- Section 61 strives to strike a <u>fair balance</u> between upholding the <u>freedom of the press</u> essential to journalists and the <u>protection of the personal data privacy rights</u> of individuals.
- Protection afforded under two limbs:-
 - <u>data users engaging in news activity</u> (determined from its nature of activities involved, hence not necessarily limit to traditional media organisations but also online media); and
 - <u>informants</u> in providing source of information to media organisations.





Exemption: News Activity

Section **64(4)(d)** of the PDPO provides an exemption such that the person who disclosed the personal data for the purpose of a news activity and had reasonable grounds to believe that the publishing or broadcasting of the personal data was in the public interest.



https://news.un.org/en/story/2018/03/1005751





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CHAIR POSE

(Utkatasana)



Benefits include:

- Strengthen your thighs, which helps to stabilize your knees.
- Strengthen your lower back and glutes.
- Fire up your core muscles, which leads to improved abdominal strength.



What is a data breach?

- Data Protection Principle 4: Data users shall take all practicable steps to prevent unauthorised or accidental access, processing, erasure, loss or use of personal data.
- Definition of "personal data breach": A data breach is a suspected breach of security exposing personal data to the risk of unauthorised or accidental access, processing, erasure, loss or use.





How to handle a data breach?



Immediate gathering of essential information relating to the breach



Contacting the interested parties and adopting measures to contain the breach



Assessing the risk of harm



Considering the giving of data breach notification



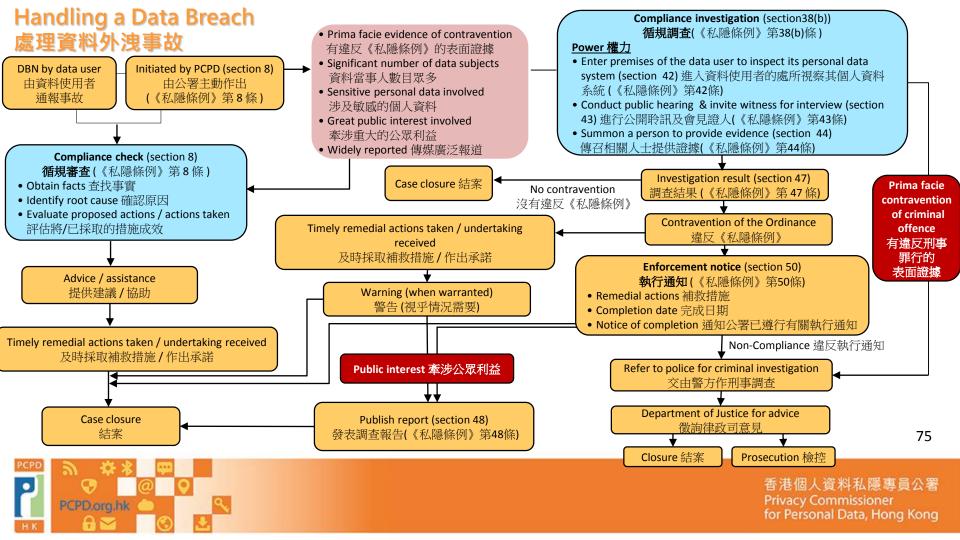


How to report a data breach?

- Report to the data subjects affected
- Report to the Commissioner by means of the "Data Breach Notification Form"
- Submit the completed form to us online, by fax, in person or by post
- Details: https://www.pcpd.org.hk/english/enforcement/data_breach_notification/dbn.html







Recent Development in Major Jurisdictions

Benefits include:

- Stimulates Blood Circulation
- Stimulates abdominal organs, ovaries and prostate gland, bladder, and kidneys.
- Stimulates the heart and improves general circulation.
- Stretches the inner thighs, groins, and knees.
- Helps relieve mild depression, anxiety, and fatigue.
- Soothes menstrual discomfort and sciatica.







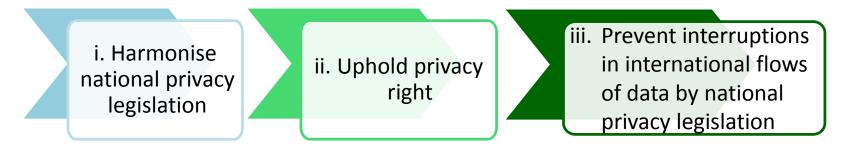




The OECD Guidelines 1980

Organisation for Economic Co-operation and Development

• The <u>first internationally-agreed</u> privacy principles Objectives:



 Updated in 2013, the Guidelines remain an essential benchmark for the rules and practices in protecting personal data



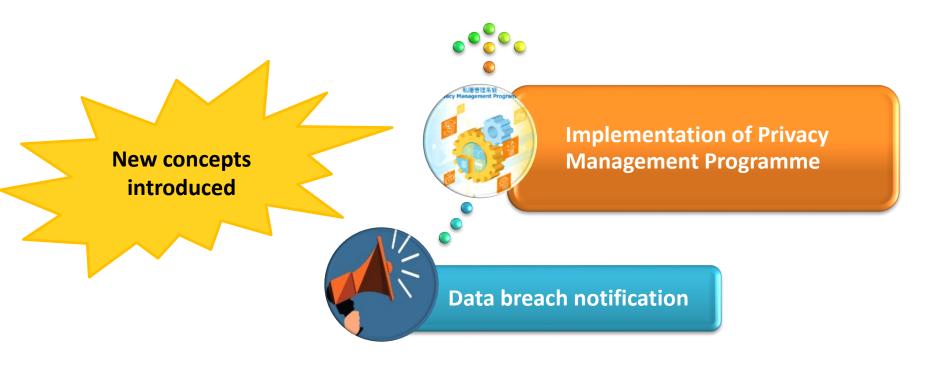
Collection Limitation The OECD Guidelines 1980 Data Quality Accountability 8 Privacy **Individual Principles** Purpose **Participation Specification Openness Use Limitation**

Security Safeguards



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The OECD Revised Guidelines (2013)







Review of the implementation of the OECD Privacy Guidelines 2013







Preliminary Findings of the Review

- The OECD Privacy Guidelines remain a useful policy standard and benchmark on which countries could base their own national legislation
- Further implementation guidance and analytical work considered helpful on topics such as:
 - > the impact of emerging technologies
 - data subjects' rights (particularly data portability)
 - > accountability
 - data ethics
 - privacy enhancing technologies





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The EU GDPR- Data Protection as a Fundamental Human Right

Main features

One set of rules for all companies operating in the EU

People have more control over their personal data

Businesses benefit from a level playing field





The EU GDPR - 2 Years on

- Surge of Complaint cases
 - EU & EEA in total (25 May 2018 30 Nov 2019): 275,000+
 - UK ICO (2018-19) :41,661 (double 2017-18)
 - Irish DPC: 7,215 (75% increase on 2018)

- Mandatory Data Breach Notifications
 - EU & EEA in total (25 May 2018 27 Jan 2020): 160,000+



Sanctions: Administrative Fine

- Up to €20 million or 4% of the total worldwide annual turnover, whichever is higher
- Common contraventions:
 - > Principles relating to processing of personal data
 - > Lawfulness of processing
 - Conditions for consent
 - > Processing of sensitive personal data
 - > Transparency and rights of data subjects
 - > Security of processing and data breaches





Notable Sanctions

- French authority CNIL vs Google
- €50 million
- Lack of transparency and valid consent in conducting advertisement personalisation

- Decision affirmed by the French top court (June 2020)
- Google had not provided clear enough information for consent to be lawfully obtained — including objecting to a pre-ticked checkbox.
- Given Google's financial position,
 €50 million is not disproportionate.





Notable Sanctions

- Italian authority vs Telecom
 Company
- €27.8 million
- Making marketing calls
 without valid consent and lack
 of accountability (February
 2020)

- Complainants claimed that they had received unwanted marketing calls, without having provided their consent or despite having registered on an opt-out list.
- Impacted several million individuals
- The fine: 0.2% of the company's total annual turnover





Important Guidelines Issued

Extra-territorial Application

- Apply if an organisation:
 - □ has an establishment in EU + personal data processed in the context of the activities of the establishment regardless of whether data processing in EU
 - ☐ does not have an establishment in EU but offer goods or services to or monitor the behaviour of individuals in EU
- Guidelines 3/2018 on the territorial scope of the GDPR (Article 3)



Important Guidelines Issued

Enhanced Right to Erasure/ Right to be Forgotten

- Right to require deletion of personal data without undue delay if:
 - Personal data is no longer necessary for the collection purpose
 - ☐ Individual withdraws the consent (which forms the basis of processing)
 - ☐ No overriding legitimate interest on the part of the data controller
 - ☐ Personal data collected is about children in relation to an information society service
- Subject to exceptions, e.g. freedom of expression and information, public interest
- Guidelines 5/2019 on the criteria of the Right to be Forgotten in the search engines cases under the GDPR (part 1)



The EU GDPR & Free Flow of Data

Recital 101

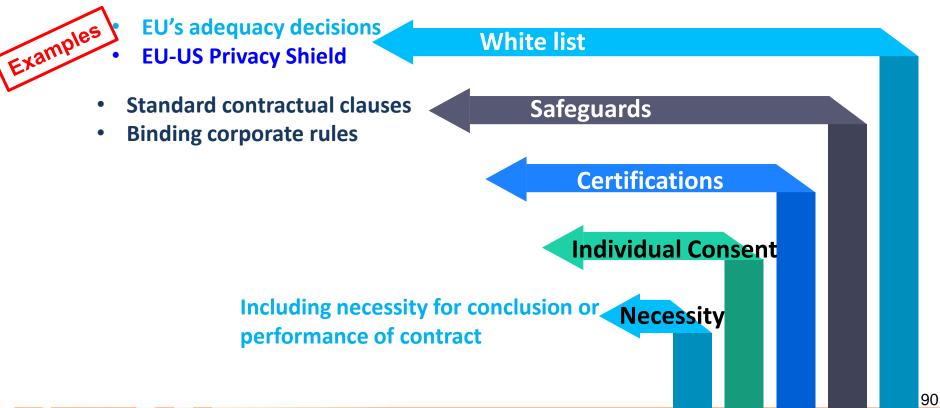
Flows of personal data across EU border are necessary for the expansion of international trade and cooperation

Personal data transferred from the EU to a place outside the EU will be afforded with comparable protection





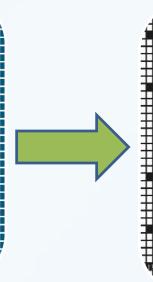
Allowable cross-border data transfer under the GDPR





Sanctions

FAILURE to comply with the lawful requirements for transferring personal data to a recipient in a third country or international organisation







Data Protection Commissioner v Facebook Ireland and Maximillian Schrems (Schrems II)

 The European Court of Justice has invalidated the EU-US Privacy Shield but has allowed standard contractual clauses to remain in place.







The CJEU said US surveillance and national security laws invalidate the Privacy Shield decision. The limitations on the protection of personal data arising from the domestic law of the United States ... are not circumscribed in a way that satisfies requirements that are essentially equivalent to those required under EU law.



The CJEU also ruled that the Privacy Shield framework does not give EU individuals actionable rights before a body offering guarantees that are substantially equivalent to those required under EU law. The Ombudsperson mechanism is insufficient.





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Impact of the Decision

- All transfers of personal data from the EU and the European Economic Area to the US under the EU-US Privacy Shield must be reassessed.
- All such transfers on the basis of the EU-US Privacy Shield must be replaced by another legal basis for transfer, such as:
 - the Standard Contractual Clauses (between organisations), Binding Corporate Rules (among the affiliates of one organisation), or individual consent.
- The legal regime in the destination countries, even under SCCs, must be taken into account to ensure that local laws do not prevent compliance with the SCCs.





Regulator's Responses



EDPS Wojciech Wiewiórowski: "European supervisory authorities have the duty to diligently enforce the applicable data protection legislation and, where appropriate, to suspend or prohibit transfers of data to a third country. As the supervisory authority of the EU institutions, bodies, offices and agencies, the EDPS is carefully analysing the consequences of the judgment on the contracts concluded by EU institutions, bodies, offices and agencies."

EDPS (17 July 2020)

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Source: https://edps.europa.eu/press-publications/press-news/press-news/press-releases/2020/edps-statement-following-court-justice-ruling-case_en







Regulator's Responses

"The EDPB **welcomes** the CJEU's judgment, which highlights the fundamental right to privacy in the context of the transfer of personal data to third countries.

"... the **EU** and the **U.S.** should achieve a complete and effective framework guaranteeing that the level of protection granted to personal data in the U.S. is essentially equivalent to that guaranteed within the EU, in line with the judgment." (EDPB, 17 July 2020; Source 1)

Frequently Asked Questions on the judgment were issued on 23 July 2020.

(EDPB, 23 July 2020; Source 2)

Source 1: https://edps.europa.eu/press-publications/press-news/press-releases/2020/edps-statement-following-court-justice-ruling-case_en

Source 2: https://edpb.europa.eu/sites/edpb/files/files/files/file1/20200724_edpb_fagoncjeuc31118.pdf





Regulator's Responses



Irish Data Protection Commission **strongly welcomes** the CJEU judgment. The judgment firmly endorsed the substance of the concerns expressed by the DPC and by the Irish High Court to the effect that EU citizens do not enjoy the level of protection demanded by EU law when their data is transferred to the United States. The Court also agreed with the DPC's view that, whatever mechanism is used to transfer data to a third country, the protection afforded to EU citizens in respect of that data must be essentially equivalent to that which it enjoys within the EU.

Irish Data Protection Commission (16 July 2020)

Source: https://www.dataprotection.ie/en/news-media/press-releases/dpc-statement-cjeu-decision





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New Laws/Bills

<u>Jurisdiction</u>	<u>Status</u>	Law (Amendments shown in bracket [non-exhaustive])		
Australia	Amendment Implemented in Feb 2018	The Privacy Act 1988 (Mandatory Data Breach Notification)		
Brazil	New Passed in Aug 2018 (expected implementation in August 2020)	General Data Protection Law (LGPD)		
California, US	New Implemented in Jan 2020	California Consumer Privacy Act (CCPA)		
Canada	Amendment Implemented in Nov 2018	Personal Information Protection and Electronic Documents Act (PIPEDA) (Mandatory Data Breach Notification)		
India	New Proposed in Dec 2019	Personal Data Protection Bill, 2019		
Japan	Amendment Passed in Jun 2020 (expected effective in Q4 2021 or Q1 2022)	Amendments to the Act on the Personal Information Protection Law (APPI) (Mandatory Data Breach Notification)		



香港個人資料私隱專員公署 Privacy Commissioner for Personal Data, Hong Kong

New Laws/Bills(cont.)

<u>Jurisdiction</u>	<u>Status</u>	Law (Amendments shown in bracket [non-exhaustive])
New Zealand	Amendment Passed in Jun 2020 (will be implemented in Dec 2020)	New Privacy Bill to replace The Privacy Act 1993 (Mandatory Data Breach Notification) (Extra-territorial application)
Singapore	Amendment Proposed in May 2020	Personal Data Protection Act 2012 (PDPA) (Mandatory Data Breach Notification) (Accountability) (New legal basis for data processing - legitimate interest) (Data portability)
South Korea	Amendment Passed in Jan 2020	Amendments to the Personal Information Protection Act (PIPA) (Permit the use of pseudonymised data without obtaining data subjects' consent) (Permit the use of personal data to an extent reasonably related to the original purpose)
Thailand	New Passed in May 2019 (most provisions effective from May 2021)	Personal Data Protection Act (PDPA)

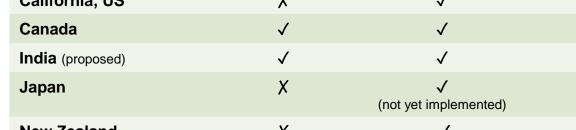


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Common requirements in new data protection laws/bills

Jurisdiction	Accountability requirements	Mandatory Data Breach Notification	Right To Be Forgotten	Administrative Fines	Extra-territorial Application
EU	✓	✓	✓	✓	✓
Australia	✓	✓	X	X	✓
Brazil (not yet implemented)	✓	✓	X	✓	✓
California, US	X	✓	✓	X	✓
Canada	✓	✓	X	X	X
India (proposed)	✓	✓	✓	✓	✓
Japan	X	√ (not yet implemented)	X	X	✓
New Zealand	X	(not yet implemented)	X	X	(not yet implemented)
Singapore	✓	√ (proposed)	X	✓ (conside "yes" by regulato	, v
South Korea	✓	✓	✓	✓ tough ne explicit	-/ 4
Thailand (not yet implemented)	X	✓	✓	✓ provisio the laws	n in / _/
0000 > 44 . 5					

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United States (US)

No comprehensive data protection law at Federal level

No general restrictions on data transfer at the federal level

Certain states have enacted laws (enforced by the Attorney General) limiting state agencies or state contractors from outsourcing data processing beyond US borders

Individuals' data privacy regulated by the Federal Trade Commission at the Federal level







California Consumer Privacy Act (CCPA)

- Took effect from 1 Jan 2020
- Enforcement since 1 July 2020
- Enforced by the Attorney General
- V Extra-territorial effect
- Does not contain provision restricting cross-border data flow of data



CCPA - Scope

A business is subject to the CCPA if it

- i. is a for-profit business that collects and controls California residents' personal information
- ii. does business in the State of California, and
- iii. satisfies one of the following:
 - (a) annual gross revenues > US\$25 million; or
 - (b) receives or discloses the personal information of 50,000 or more California residents, households, or devices on an annual basis; or
 - (c) derives 50% or more of their annual revenues from selling California residents' personal information.





CCPA – Data Subjects' Rights

- Request disclosure of how data is collected, used and shared with third-party
- Require for full erasure of their data
- Request disclosure of whether data has been sold to third-party, to whom it was sold and ability to object to the sale of data
- Opt-out of the sale of their personal information





Enforcement of CCPA (1 July 2020)

- Civil enforcement actions taken by the Attorney General
- Violating businesses will be given a notice of non-compliance and a 30-day opportunity to cure the non-compliance.
- Businesses who fail to comply within the 30-days will be subject to an injunction and a civil penalty:
 - > US\$2,500 for each unintentional violation, and
 - > US\$7,500 for each intentional violation.
- Customers can bring an action for statutory damages, if the consumer's nonencrypted and non-redacted personal information is subject to a qualifying data breach.





Children's Online Privacy Protection Act (COPPA)

Operators of commercial websites directed at children must provide notice and obtain verifiable parental consent before collecting personal information children under age 13





Major requirements under the COPPA



PRIVACY POLICY NOTICE: must post prominent links on their websites to a notice of how they collect, use, and/or disclose personal information from children



wish to collect information from their children and obtain parental consent in advance



LIMITED COLLECTION: must not collect personal information that is **more than reasonably necessary** to participate in the activity





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Major requirements under the COPPA



RIGHT TO DELETION: must **allow parents** the opportunity **to review** and/or have their children's information **deleted**



DATA SECURITY: must **establish procedures** to protect the **confidentiality, security,** and **integrity** of children's personal information





Enforcement of the COPPA



Penalties imposed (up to USD\$42,530 per violation)



Required deletion of personal information collected without parental consent



Mandatory staff training



Written compliance report to FTC





New Zealand Privacy Act 2020

- Passed on 26 June 2020
- Took effect from 1 December 2020

Key Changes



(1) Mandatory privacy breach notification

threshold: 'serious harm'.





New Zealand Privacy Act 2020

Key Changes



'Carrying on business' in New Zealand will be subject to the Act's privacy obligations, even if it does not have a physical presence in NZ.

(3) Introducing new criminal offences

E.g. misleading an agency (i.e. data user) to access someone else's personal information





New Zealand Privacy Act 2020



- (4) Regulate cross-border transfer/ disclosure of personal data
- the receiving party shall be subject to similar safeguards to those in the Privacy Act.
- (5) Power to issue compliance notices and to direct agencies to provide individuals access to their personal information







Review of Singapore's Personal Data Protection Act (PDPA)

 Draft Bill was released for public consultation on 14 May 2020.

• If passed, the Bill will be the first amendment to the PDPA since it was passed in 2012.



(1) Mandatory Data Breach Notification

Organisations must notify:

- the data protection authority as soon as practicable (No later than 3 days)
- > affected individuals as soon as practicable



(2) Increased Financial Penalty Cap:

- up to 10% of an organisation's annual gross turnover in Singapore; or
- > \$\$1 million, whichever is higher

(3) Introduction of the Accountability Principle

Required organisation to demonstrate compliance (i.e. proper handling; safekeeping of personal data)





(4) Wider Scope for Deemed Consent

Cover circumstances where:

- the collection, use or disclosure of personal data is reasonably necessary to conclude or perform a contract or transaction; or
- ii. individuals have been notified of the purpose of the intended collection, use or disclosure of personal data, given a reasonable opportunity to opt-out, and have not opted out.





(5) Introduction of Data Portability Right

Individuals can request a copy of their personal data be transmitted to another data user, enabling consumers to switch service providers more easily.





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Recent developments of the privacy landscape in the mainland of China









Introduction to the Regulations in the Mainland of China Concerning Personal Information and Cybersecurity Involved in Civil and Commercial Affairs

Please scan here to download

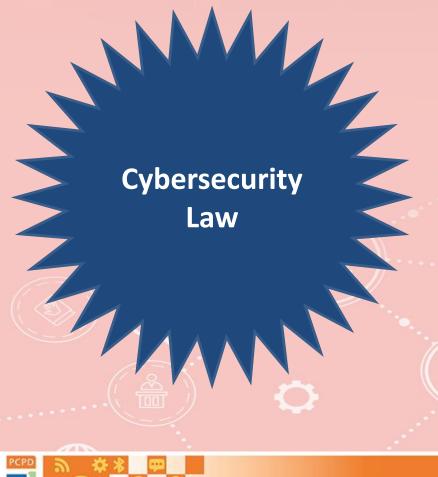












- ❖ Issued in November 2016
- Effective from 1 June 2017
- Implementing rules issued or drafted for consultation









Snapshot of China Cybersecurity Law

What is the CSL

• Data privacy and cybersecurity in China

Who are regulated

- Network operators i.e. network owners, network administrators and network service providers
- NOT just telecom/internet companies
- NOT just Chinese domestic companies

Who are the regulators

- The Cyberspace Administration of China (國家互聯網信息辦公室)
- Ministry of Industry and Information Technology (工業和信息化部)
- Ministry of Public Security (公安部), etc.

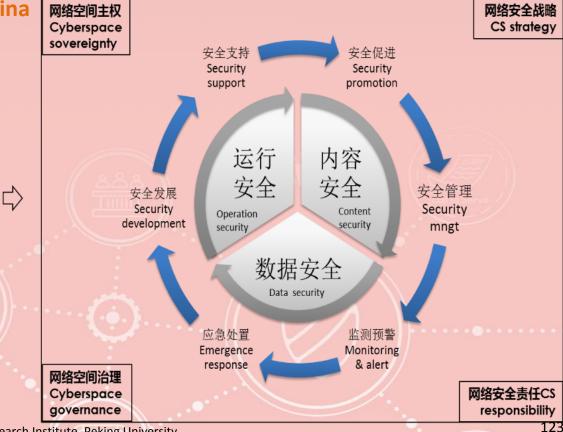




Overview of Cybersecurity Law of China

CSL contents

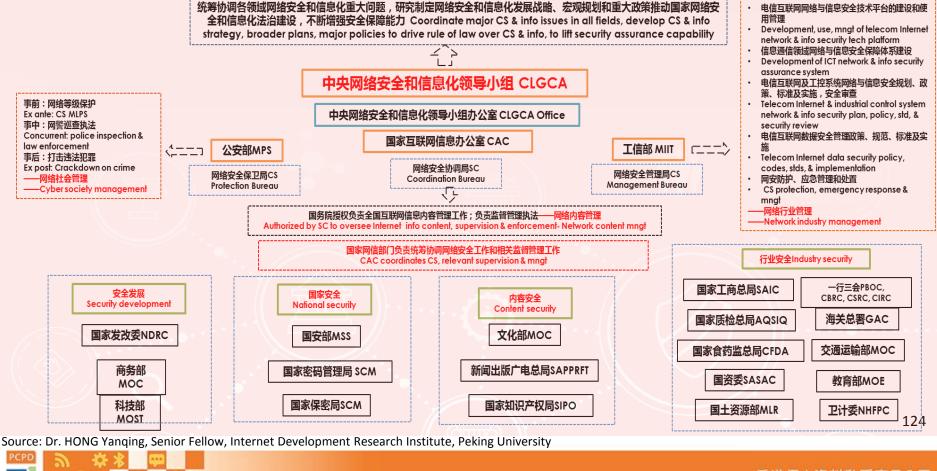
- C 1 General
- 第二章 网络安全支持与促进
- C2 CS support & promotion
- 第三章 网络运行安全
- C3 Network operation security
 - 第一节 一般规定
 - S1 General provisions
 - 第二节 关键信息基础设施的运行安全
 - S2 CII operation security
- 第四章 网络信息安全
- C4 Network info security
- 第五章 监测预警与应急处置
- C5 Monitoring, alert & emergency response
- 第六章 法律责任
- C6 Legal liability
- 第七章 附则
- C7 Supplementary Provisions



Source: Dr. HONG Yanqing, Senior Fellow, Internet Development Research Institute, Peking University





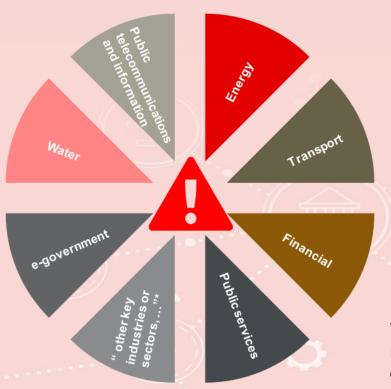




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CII and Data Localisation



Critical Information Infrastructure

- Financial, energy, telecom and information services, water, transportation,
 e-government
- AND "OTHER KEY INDUSTRIES**"
- PERSONAL DATA and IMPORTANT DATA collected/generated in China
- Stored within the territory of China
- Export of data only allowed for business necessity and pass security assessment

*"other key industries or sectors, which can seriously harm national security or public interest, if destroyed or tampered with or if data is leaked"

Source: Barbara Li, Partner of Norton Rose Fulbright LLP Beijing Office





Cybersecurity Law's Major Articles on Data

Article 10: In construction or operation of networks or supply of services through networks, technical measures and other necessary measures shall be taken.....and maintain the integrity, confidentiality and availability of network data.

第10条: "维护网络数据的完整性、保密性和可用性"

Article 21: The State shall implement a cybersecurity multi-level protection system (cyber-MLPS). Network operators shall perform the following security protection duties to prevent network data leaks, theft or falsification

第21条: "防止网络数据泄露或者被窃取、篡改"

Article 27: Individuals and organizations must not engage in illegal intrusion into the networks of other parties, disrupt the normal function of the networks of other parties, or steal network data or engage in other activities endangering cybersecurity

|第27条: "不得提供专门用于……窃取网络数据等危害网络安全活动的程序,工具"

Article 31: The State implements key protection of public communication and information services, power, traffic, water resources, finance, public service, e-government, and other critical information infrastructure that if destroyed, loses function, or experiences leakage of data might seriously endanger national security, national welfare and the people's livelihood, or the public interest

第31条: "一旦遭到破坏、丧失功能或者数据泄露,可能严重危害国家安全、国计民生、公共利益的关键信息基础设施

Source: Dr. HONG Yanqing, Senior Fellow, Internet Development Research Institute, Peking University



Data

数据

Security



Cybersecurity Law's Major Articles on Data

Protection of Personal Data 个人信息保护	See Further Analysis Below 第40至44条
	Article 37: Personal information and important data gathered or produced by critical information infrastructure operators during operations within the territory of the People's Republic of China, shall store it within the territory of China. 第37条: "关键信息基础设施的运营者在中华人民共和国境内运营中收集和产生的个人信息和重要数据应当在境内存储。"
Data Protection at the State Level 国家层面的数据保 护	Article 51: The State cybersecurity and informatization departments shall do overall coordination of relevant departments to strengthen collection, analysis and reporting efforts for cybersecurity

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Cybersecurity Law on Personal Information

Cybersecurity Law of China	OECD	GDPR
Article 40 Network operators shall keep the user information they have collected strictly confidential and establish and improve user information protection system.	Accountability Principle	Accountability
Article 41 When collecting or using the personal information, network operators shall comply with the principles of lawfulness, justification and necessity, publicize the rules for collection and use, clearly indicate the purposes, methods and scope of the information collection and use, and obtain the consent of those from whom the information is collected.	Openness principle Purpose specification principle	Transparency Purpose limitation
A network operator shall not collect the personal information irrelevant to the services it provides or collect or use the personal information in violation of the provisions of laws and administrative regulations and the agreements between both parties and shall process the personal information it has stored in accordance with the provisions of laws and administrative regulations and the agreements with the user.	Collection limitation principle Use limitation principle	Data minimisation Lawfulness, fairness





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Cybersecurity Law on Personal Information

Cybersecurity Law of China	OECD	GDPR
Article 42 Network operators shall not divulge, tamper with or damage the personal information they have collected; they shall not provide such personal information to others without consent of those from whom the information is collected, except for the information that has been processed and cannot be recovered and through which no particular individual may be identified.	Use limitation principle	Lawfulness, fairness
Network operators shall take technical measures and other necessary measures to ensure the security of the personal information they have collected and prevent the personal information from being divulged, damaged or lost. When the personal information is or might be divulged, damaged or lost, they shall take remedial measures immediately, notify the users in a timely manner in accordance with relevant provisions and report the same to relevant competent authorities.	Security safeguards principle	Integrity and confidentiality Mandatory breach notification

Source: Dr. HONG Yanqing, Senior Fellow, Internet Development Research Institute, Peking University



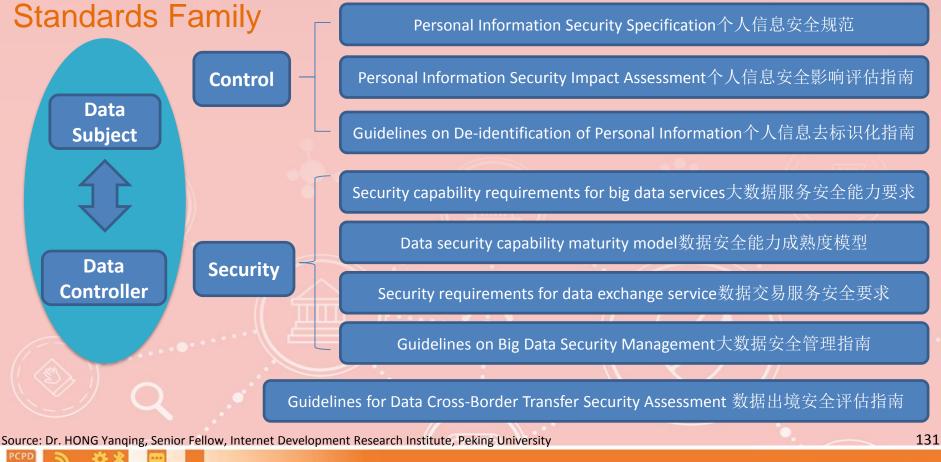
Cybersecurity Law on Personal Information

Cybersecurity Law of China	OECD	GDPR
Article 43 If any person finds that a network operator collects or uses his/her personal information in violation of the provisions of laws and administrative regulations or the agreements between both parties, the person shall have the right to require the network operator to delete his/her personal information; if the person finds that his/her personal information collected or stored by the network operator is erroneous, the person shall have the right to require the network operator to make correction. The network operator shall take measures to delete or correct such information.	Individual participation principle	Right to erasure Right to rectification
Article 44 No individuals or organizations may steal or otherwise illegally obtain the personal information or illegally sell or provide the personal information to others.	Use Limitation Principle	Lawfulness, fairness

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Data Breach No such requirement under Notification **PDPO** The Privacy Commissioner individuals

Hong Kong

encourages data users to report data breaches to the relevant regulatory / law enforcement authorities, and to notify the affected

Mainland

Cybersecurity Law (網絡安全法)

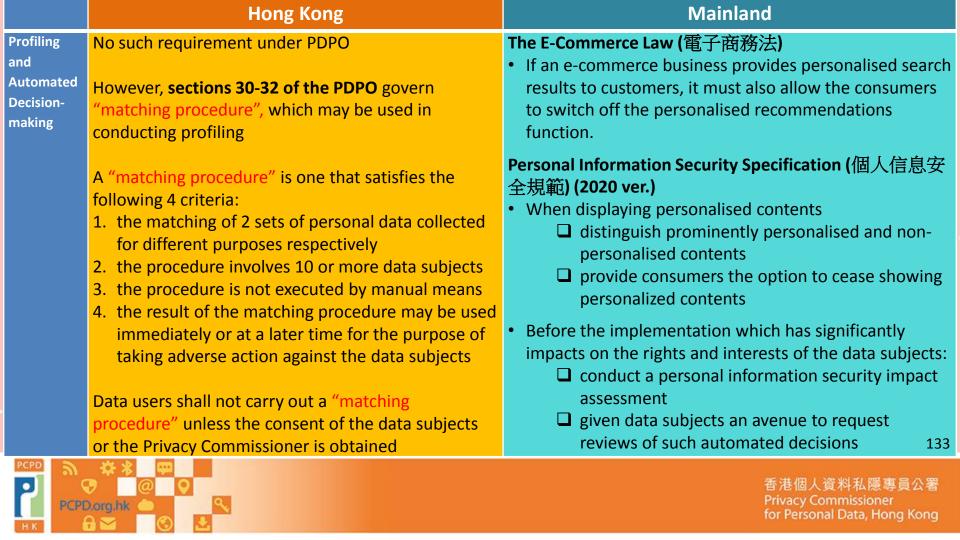
 To notify user promptly and report to related supervising authority in the event of any security incident or suspected security incident concerning personal information

Personal Information Security Specification (個人信息安全 規範) (2020 ver.)

- To establish a personal information security emergency response plan
- To organise regular (at least once a year) emergency response trainings and drills for responsible officers
- To report and notify the affected data subjects promptly after data breaches







	Hong Kong	Mainland
Enforcement Authority	The Privacy Commissioner	No single dedicated enforcement authority
		Depending on the industry and the nature of the case, the enforcement authority may include the following:
		• Cyberspace Administration of China (中央網絡安全和信息化委員會辦公室 (網信辦))
		• Ministry of Public Security (公安部)
		• Ministry of Industry and Information Technology (工業和信息化部 (工信部))
		other supervising authorities







- Will take effect on 1 January 2021
- An amalgamation of existing civil laws sprawls across seven chapters and 1,260 articles

The Code covers (non-exhaustive):

Private property

Personal privacy

Marriage and family

Inheritance

Contracts





Privacy Right and Personal Information Protection Provisions in the Civil Code

Chapter VI (Privacy and Personal Information Protection)

[第六章 隱私權和個人信息保護] of **Book IV** (Personality Rights) [第四篇 人格權]











Privacy Rights and Personal Information Protection Provisions In Civil Code



General Provisions

- Article 110: a person's general right to privacy
- Article 111: a general right to protection of personal information.
- Article 994 to 1000: various general rights to seek civil liability claims against privacy and personal information related infringement



Privacy Right and Personal Information Protection Provisions in the Civil Code



Specific Provisions

- Article 1032: Definitions of privacy rights and privacy.
- Article 1033: Specific actions/conduct that will constitute infringement of privacy rights.
- Article 1035: Conditions under which processing/handling of personal information are permitted
- Article 1036: Exemptions for processing of personal information
- Articles 1037-1039: Rights of data subjects and obligations of data processors (including obligations of special bodies and persons)





Privacy Right and Personal Information Protection Provisions in the Civil Code



Provisions that are issue or industry specific

For example:



- Art 1030: handling of information by credit agencies
- Art 1226: provisions governing the protection of patients' privacy rights and personal information by medical institutions and their medical personnel













Privacy in the Civil Code



Not allowed without individuals' consent:

Disturbing the peace of other people's private lives through telephone, text message, instant messaging tool, email, leaflets, etc.

Entering, shooting and peeping into other people's private space such as houses, hotel rooms, etc.

Shooting,
peeping into,
eavesdropping,
publicising
other people's
private
activities

Shooting, peeping at private parts of other people Processing private information of other people

Invading the right of privacy of other people in other ways

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Examples of Personal Information in the Civil Code

Natural persons' names

Dates of birth

ID numbers

Biologically identified personal information

Addresses

Telephone numbers

Email addresses, etc.



"Email addresses and whereabouts" are not included in the Cybersecurity Law.





Principles of processing personal information



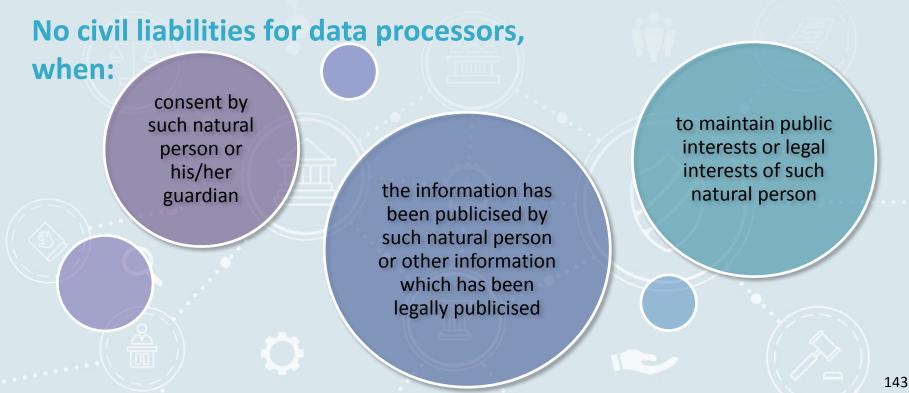


- Obtaining consent
- Publicising the rules of processing the information
- Stating the purpose, method and scope
- No violation of laws or regulations or agreement between the two parties





Exceptions in Chapter Six







Al Development and Technology's

Ethical Application

said Xue Lan, director of the National New Generation Artificial Intelligence Governance Committee, at a forum during the World Artificial Intelligence Conference (WAIC) in Shanghai on 10 July 2020.

"Data governance is a major challenge we are facing in this era, not only in the field of artificial intelligence but also in platforms with more extensive information applications."







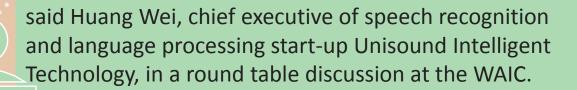




Al Development and Technology's Ethical Application

"Compared to computing power and algorithms, the only dimension where we can narrow the gap [with Western countries] in artificial intelligence is data."

"It will be a self-defeating act if [regulation] becomes too strict in the use of data."









Al Development and Technology's Ethical Application

"I think we must be smart in legislation, and be sure to monitor different data in different ways."

"For companies that are using AI to help treat diseases, it will suffocate them if regulation is too restrictive."





said Zhou Xiang, chief executive of United Imaging Healthcare, a medical imaging systems and equipment company, at the WAIC round table discussion.







Al Development and Technology's Ethical Application

"[Rigid regulation]
will be a challenge
for companies that
only focus on
developing the basic
Al algorithms."

"It used to be, for example, banks or internet companies could access data directly, but now it will not be allowed any more. All data sources must be clear and traceable, and a higher bar will be placed when it comes to data legitimacy and boundaries of using it."

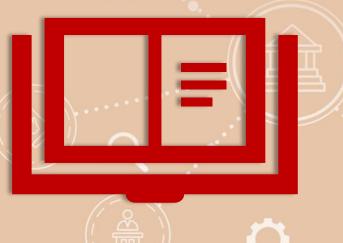


said Sun Lilin, founder and chief executive of Juzix, a privacy computing and blockchain technology services provider





The Standing Committee of the NPC is reviewing the draft Data Security Law



Aims:

protect national security promote relevant use of data







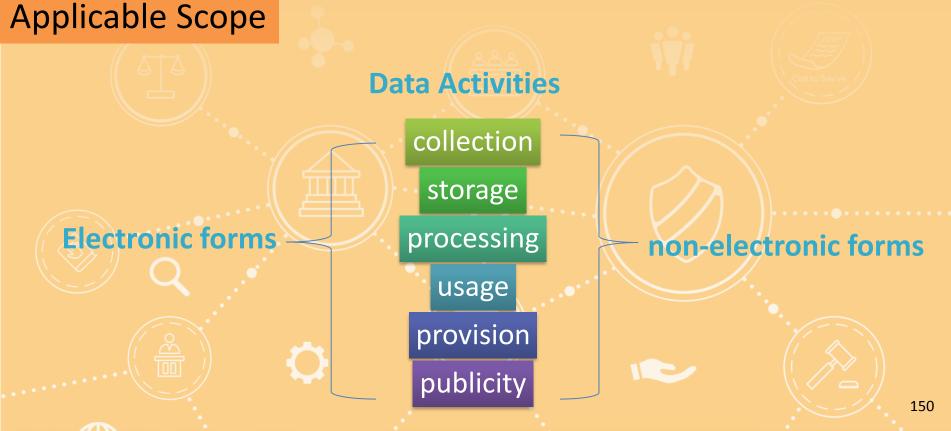




focus on national security (Article 1)

The draft Data Security Law provides that national security is the key theme and consideration in formulating and establishment the data security system and related rules.







Legal liability would be pursued inside and outside of China ...

(Article 2)



... if an entity "engage in data activities that harm the national security, the public interest, or the lawful interests of citizens or organizations."

















A "tiered system" of data security seem to echo with the tiered system of cybersecurity protections (more commonly known as "multiple-level protection scheme") set out in Article 21 of the Cybersecurity Law.











Regional government and sectoral regulators need to producing catalogs of what constitutes "important data" (Article 19)



The catalogs would distribute responsibility widely as to determining the reach of data security responsibilities and requirements.





No specific rules and regulations governing personal information (article 49)



The draft law does not expressly exclude its application on personal information, but it expressly provides that the carrying out of data activities that involve personal information shall comply with relevant laws and regulations.





Local Data Law Amendment Directions

Benefits include:

SEATED FORWARD FOLD (Paschimottanasana)



- Calms the brain and helps relieve stress and mild depression.
 - Stretches the spine, shoulders, hamstrings.
- Stimulates the liver, kidneys, ovaries, and uterus.
 - Improves digestion.
 - Helps relieve the symptoms of menopause and menstrual discomfort.
- Soothes headache and anxiety and reduces fatigue.





The Change of Global Privacy Landscape

Technology (e.g. Al, Big Data, cloud, IoT, social media) is increasingly making impact on personal data privacy

Many jurisdictions have passed or proposed new/revised personal data protection law

The adoption of data protection and privacy legislation increased by 11% between 2015 and 2020#

66% of nations of the world have data protection legislation#



the benchmark of personal data protection and people's privacy expectation to new heights

*Source: United Nations Conference on Trade and Development (UNCTAD)





Data breach of an airline based in Hong Kong affecting 9.4m passengers

Suspicious activities on its network detected in March 2018

- Data breach notification not lodged to PCPD until 24 Oct 2018
- 9.4 million passengers from over 260 countries / jurisdictions / locations affected
- Personal data involved consisted mainly of name, flight number and date, email address, membership number, address, phone number

Call for amendment of PDPO







The Government presented amendment directions for the PDPO to Legislative Council in January 2020:

- I. Mandatory data breach notification mechanism
- II. Requirements on setting out data retention policy
- III. Increasing PCPD's sanctioning powers
- IV. Regulating data processors directly
- V. Clarifying the definition of 'personal data'
- VI. Regulation of doxxing









Leakage of personal data on the internet is common in information age



Number of data breaches in Hong Kong has been increasing steadily in recent years



No. of data breach notifications received by PCPD reached a record-high of 139 in 2019, almost double that in 2014







Some data users took months to voluntarily report a data breach, falling short of society's expectations



Prompt notifications are important for **mitigating measures** to be taken to prevent further damage



The global data protection landscape has moved towards a mandatory breach notification regime





Notification threshold

<u>Jurisdiction</u>	Notification Threshold
Australia	"likely to result in serious harm" (for notifying DPA and impacted individuals)
Canada	"a real risk of significant harm" (for notifying DPA and impacted individuals)
EU	notifying DPA unless "unlikely to result in a risk to the rights and freedoms of natural persons"
	notifying impacted individuals if "likely to result in a high risk to the rights and freedoms of natural persons"
New Zealand	"has caused or is likely to cause serious harm to the impacted individuals" (for notifying DPA and impacted individuals)





Notification timeframe

<u>Jurisdiction</u>	Notification timeframe
Australia	'as soon as practicable' (for notifying DPA and impacted individuals)
Canada	'as soon as feasible' (for notifying DPA and impacted individuals)
EU	'without undue delay and, where feasible, no later than 72 hours' (for notifying DPA) 'without undue delay' (for notifying impacted individuals)
New Zealand	'as soon as practicable' (for notifying DPA and impacted individuals)





Investigation timeframe for suspected breach

<u>Jurisdiction</u>	Investigation timeframe	
Australia	Risk assessment is required to be undertaken and completed within 30 days of a suspected data security incident	





Consequences for failure to make notification

<u>Jurisdiction</u>	<u>Consequences</u>
Australia	Civil penalties up to AU\$2.1 million
Canada	Criminal fine up to CA \$100,000 imposed by court
EU	Fines up to €10 million or 2% of the organisation's total worldwide annual turnover, whichever is higher
New Zealand	Criminal fine of up to NZ\$10,000 imposed by court





Possible Amendments

(I) Mandatory Breach Notification Mechanism

- Notify both the PCPD and the impacted individuals
- Notification threshold "real risk of significant harm"
- Set time limit e.g. 5 business days for notifying PCPD
- May allow for investigation period for 'suspected breach' before notification (e.g. 30 days)
- PCPD may direct data user to notify impacted individuals
- Failure to make notification may result in administrative fine imposed by PCPD.





(II) Additional regulation on retention of personal data

Current provisions:

Data Protection Principle 2:

Personal data is **not kept longer than is necessary** for the fulfilment of the purpose for which the data is or is to be used

Does not define when personal data is "no longer necessary"

No fixed retention period requirements

No requirements for setting data retention policy

But there is no one-size-fit-all approach to data retention





Data retention – Overseas provisions

Generally do not spell out the definite retention period for personal data:

EU GDPR: Personal data kept no longer than necessary

Australia APA: ...destroy the personal data that the entity "no longer needs" for the allowed purposes

Canada PIPEDA: ...personal data shall be retained only as long as it is necessary for the fulfilment of the collection purposes

New Zealand NZPA: "shall not keep [personal data] for longer than is required" for the purposes for which the information may lawfully be used

Singapore PDPA: cease to retain personal data "as soon as it is reasonable" [...] "no longer necessary" for any legal, business or other collection purposes





Possible Amendments

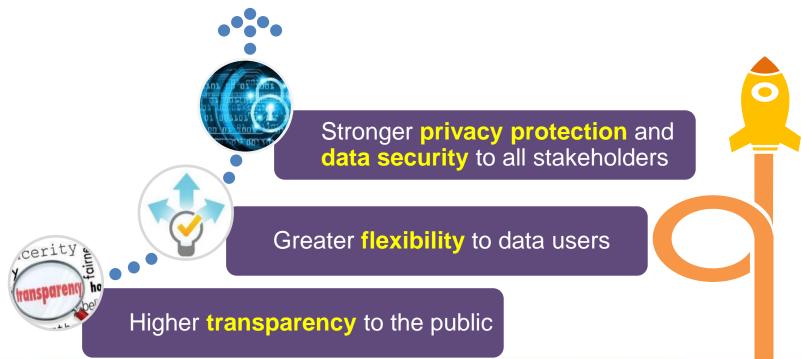
(II) Additional regulation on the retention of personal data

- Amend DPP5(a) to expressly include the retention policy in the information to be made available
- Data users to formulate and disclose personal data retention policy
- Disclose maximum retention period for different categories of personal data





Data retention policy – A well-balanced direction







(III) PCPD's Sanctioning Powers

Existing Issues



PCPD has no authority to impose administrative fines, or carry out criminal investigation and prosecution



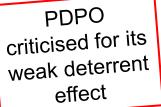
Current penalty provisions in the PDPO:

- Contravention of DPPs is not an offence
- PCPD may issue an enforcement notice, non-compliance with which is a criminal offence
- Offences under S.64 (e.g. criminal doxxing) and Part 6A (direct marketing) may attract higher penalties



Penalty levels may not reflect the seriousness of the offence and the harm suffered by affected data subjects:

• From 1996 to June 2020: only 35 cases resulted in conviction by court (mostly direct marketing-related), fines imposed were all relatively low







(III) PCPD's Sanctioning Powers



Not uncommon for local and overseas non-judicial bodies to have the power to impose monetary penalties

Overseas examples:

EU Data Protection Authorities [@GDPR]; UK ICO [@DPA 2018]; Singapore PDPC [@PDPA]

Local examples:

Hong Kong Monetary Authority; Securities and Futures Commission Administrative fine is an effective and efficient alternative to criminal prosecution

Less onerous legal requirements than criminal court proceedings

More expeditious and cost-effective enforcement tool

Less stigma than criminal conviction by court





Possible Amendments

(III) PCPD's Sanctioning Powers

- Confer additional powers on the PCPD to impose administrative fines
- Maximum level of fine may be a fixed amount or a percentage of the annual turnover, whichever is higher
- Administrative fines credited to the HKSAR Government and not the coffers of the PCPD





Procedures for imposing administrative fines

Recommendations alleviating concerns that the PCPD may arbitrarily impose administrative fine:

- Procedure The PCPD to provide an administrative fine notice to the data user or data
 processor of its intent to impose an administrative fine, the circumstances of any breach, the
 investigation findings and the indicative level of fine, along with a rationale for the fine.
- Right to representation Upon receipt of the aforesaid notice, the data user or data processor should be given no less than 21 calendar days to make representation.
- Right to appeal against the administrative fine notice once an administrative fine notice is issued to a data user or data processor, it has the right to appeal to court or the Administrative Appeals Board against the notice within 28 calendar days.



(IV) Regulate data processors directly

Existing Issues

Outsourcing data activities are becoming more common

The PDPO does not regulate data processors

Data processor acting purely on behalf of an overseas data user is not subjected to regulatory oversight of PDPO, i,e, PCPD cannot investigate breaches of DPPs.

The apportionment of responsibility between data users and data processors is often unclear, resulting in insufficient data protection

Hong Kong's reputation as a regional or international data centre is compromised if the PCPD has no *locus standi* to investigate data security incidents involving processors (e.g. cloud service providers)





(IV) Regulate data processors directly

Many overseas regulatory models adopt direct regulation on data processors:

Australia APA, Canada PIPEDA, New Zealand NZPA:

Both data user and processor are directly regulated

EU GDPR, Singapore PDPA:

Data processors directly regulated and indirectly regulated through data users





(IV) Regulate data processors directly

Direct regulation of data processors can...

Eliminate legal loopholes in existing provisions

Ensure fair share of responsibilities between data users and data processors

Enhance protection for personal data during processing

Improve the cloud readiness and reputation of Hong Kong by attaining a satisfactory regulatory environment





Possible Amendments

(IV) Regulate data processors directly

Data processors' obligations on:

- retention period of personal data
- security of personal data
- notification to data users and PCPD of data breaches without undue delay



(V) Clarify the definition of 'personal data'

Existing Issues

The concept of "personal data" under the PDPO has been challenged by ICT developments

PDPO currently only applies to data that can be practicably used to ascertain the identity of a person

New technologies causing new privacy concerns

E.g. Metadata and IP address are not 'personal data' under PDPO, but they could be used to conduct profiling

Many overseas judicial authorities extended their data protection regimes to cover IP address and other online identifiers

E.g. EU's GDPR





Definitions of "personal data"

PDPO	Overseas (e.g. AU, CA, EU)
 Criteria: Practicable to <u>ascertain identity</u> 	Criteria: Relating to or about an identifiable individual
Meaning:Knowing who a person is	 Meaning: Able to single out a person, not necessarily knowing who the person is
Narrower scope of personal data and less protection to privacy	Result: • Wider scope of personal data and stronger protection to privacy





Possible Amendments

(V) Expand the definition of 'personal data'

Personal data may include:

- Information practicable to ascertain an identity (direct/indirect); and
- Information relating to an identifiable person



Large scale criminal doxxing incidents

Existing Issues

- Around 5,000 doxxing cases since June 2019
- Current provisions: It is an offence to disclose any personal data of a data subject which was <u>obtained from a data user without the</u> <u>data user's consent</u> and if the disclosure causes <u>psychological</u> <u>harm</u> to the data subject. (Section 64(2))







Possible Amendments



(VI) Regulation of doxxing

- Introduce legislative amendments to specifically address doxxing
- Confer on the Privacy Commissioner statutory powers to:
 - ✓ Compel the removal of doxxing contents from platforms/websites
 - ✓ Carry out criminal investigation and prosecution





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MOUNTAIN POSE

(Tadasana)





RegTech

Benefits include:

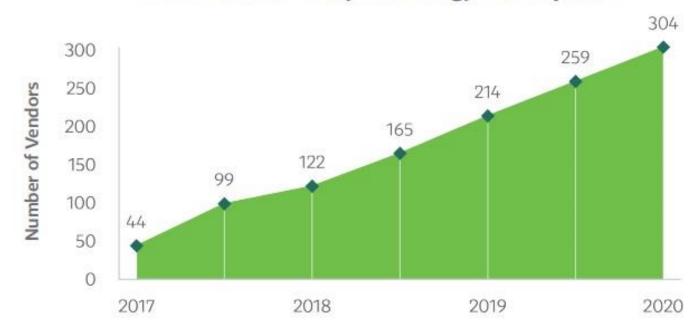
- Improves Posture
- make you feel stronger
- increase blood circulation
- reduce tension
- · help you feel refreshed





Market of Privacy Management Software in 2020

Growth of the Privacy Technology Marketplace



(Source: IAPP 2020 Privacy Tech Vendor Report)





Examples of Privacy Management Software





Data Discovery and Data Mapping

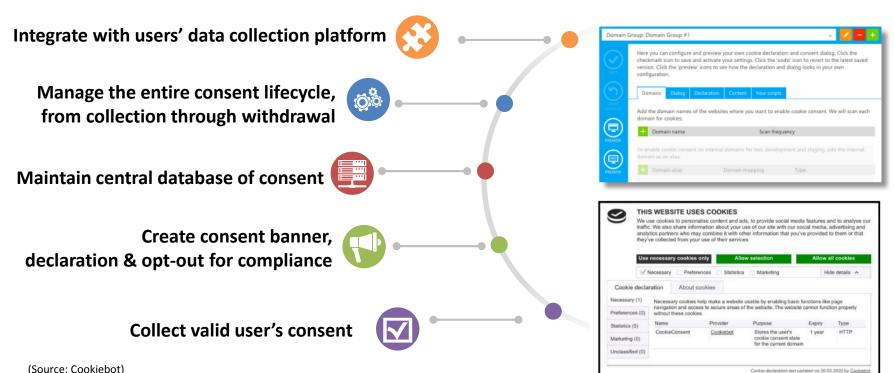


Data Subject Requests





Consent Manager







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Data Discovery & Data Mapping

Survey systems to identify where personal data reside

Automatically classify personal data according to predetermined criteria

Create data mapping to visualise the flows of personal data, both within and outside organisations

Generate real time, up-to-date records of processing activities



(Source: AvePoint, TrustArc)



Website scanning

Scan websites to determine what cookies, beacons and other tracker are embedded



Ensure compliance with various cookies laws and other regulations





(Source: OneTrust)





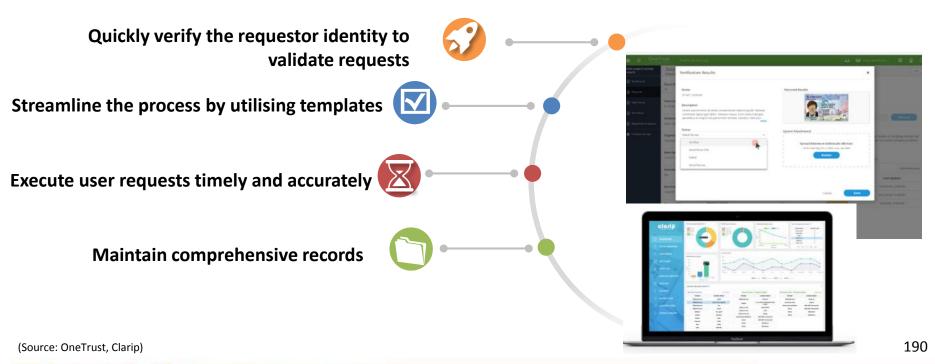
Assessment Manager







Data Subject Requests







Data Protection Officers' Club

(Membership Application)

By becoming a DPOC member, you will:

- advance your knowledge and practice of data privacy compliance through experience sharing and training;
- enjoy 20% discount on the registration fee for PCPD's Professional Workshops;
- receive updates on the latest development in data privacy via regular e-newsletter

As a DPOC member, your organisation's name will be published on DPOC membership list at PCPD's website, demonstrating your commitment on personal data protection to your existing and potential customers as well as your stakeholders.

Membership fee: HK\$350 per year Enquiries: dpoc@pcpd.org.hk









Contact Us

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